

## Dementia Enablement Service

**Aberdeen Care & Repair** has been commissioned by the Life Changes Trust to help people living with dementia make their homes safer and more suitable to their needs. This personal service is **free and confidential** and can help anyone in Aberdeen living with dementia.

### Our dedicated Officer can assist by:

- Carrying out a home safety check
- Meeting with family and carers to discuss any adaptations which may be required
- Carrying out the repairs at a time convenient to the family
- Completing a customer satisfaction questionnaire after the work is completed
- Making referrals to other agencies on the client's behalf if further support is required

Our aim is to help you by discussing any ways in which you can make your home more comfortable and convenient to live in.

## How do I apply?

If you want to make use of any of these services, we can be contacted:

**Tel: 01224 251133**

**Fax: 01224 639135**

**Email: [gencareandrepair@castlehillha.co.uk](mailto:gencareandrepair@castlehillha.co.uk)**

11 Waverley Place, Aberdeen, AB10 1XH

### Aberdeen Care & Repair

is funded by:

Aberdeen City Council, Fairer Aberdeen Fund,  
Life Changes Trust, Castlehill Housing Association



ABERDEEN  
CITY COUNCIL



Further details are available on our website at  
[www.aberdeencareandrepair.co.uk](http://www.aberdeencareandrepair.co.uk)



# ABERDEEN CARE & REPAIR

ADVICE & ASSISTANCE

WITH

REPAIRS

IMPROVEMENTS

HEATING ISSUES

ADAPTATIONS

SAFETY AND SECURITY

MEASURES

ALSO

SMALL REPAIRS AND  
HANDYMAN SERVICE

These services are available to older people and people with disabilities within the city of Aberdeen

## What is Aberdeen Care & Repair?

We are a voluntary organisation providing free advice and technical assistance on repairs, improvements and adaptations in the home.

We are funded by Aberdeen City Council and are managed by Castlehill Housing Association.

## Who is eligible?

Owner-occupiers and tenants of private landlords living in Aberdeen who are older, disabled or suffering from long-term illness. Tenants of social landlords can also receive assistance for repairs that are not covered by their tenancy agreement.

## What about the cost?

Our advice service is **FREE**. Grants may be available from Aberdeen City Council and other agencies for the work. Fees may apply.

## How can we assist?

Many homes are in need of repair or improvement **such as:**

- Repairing / Replacing windows and doors
- Rewiring
- Repair to gutters and down pipes

- Roof Repairs
- Upgrading heating facilities
- Draught-proofing
- Adaptations to the bathroom to suit individual's needs
- Minor Aids / Adaptations

## We can assist by:

- Helping clients to obtain affordable warmth in their homes by ensuring they have efficient and economical heating systems
- Carrying out a home visit to assess the extent of work required
- Meeting with family members to discuss options
- Obtaining quotations from reputable contractors
- Assisting with paperwork
- Helping to arrange finance for the work, including charitable funding, if appropriate
- Offering a loan for the improvement works, if eligible
- Applying for appropriate benefits / or referring on to an appropriate organisation
- Ensuring that works are completed to an acceptable standard

## Who will do the work?

We will obtain quotations from qualified and reliable contractors. If necessary we will also arrange for suitable consultants to provide plans and professional assistance.

The service has a Trusted Traders list comprising of local companies who can carry out the work.

## Will the work be checked?

We will help ensure that the work is completed to an acceptable standard.

## Small Repairs / Handyman Service

If you have a small repair or small task around the house that needs to be done and you don't know where to turn - let us help!

We employ tradesmen who can assist with minor work **such as:**

- **Minor Plumbing**
- **Minor Electrical Work**
- **Joinery Work**
- **Minor External Work**
- **Small Tasks**
- **Installing additional safety / security equipment**

Costs are set on an annual basis with a reduced rate for those on qualifying benefits. Details of current charges are available on enquiry.

