



Aberdeen City Council

Annual audit report to the Members of Aberdeen City Council and the Controller of Audit for the year ended
31 March 2021

17 September 2021

Contents

	Page
Executive summary	3
Introduction	5
Financial statements and accounting	6
Wider scope and Best Value	23
Appendices	39

About this report

This report has been prepared in accordance with the responsibilities set out within the Audit Scotland's *Code of Audit Practice* ("the Code").

This report is for the benefit of Aberdeen City Council ("the Council") and is made available to Audit Scotland and the Controller of Audit (together "the Beneficiaries"). This report has not been designed to be of benefit to anyone except the Beneficiaries. In preparing this report we have not taken into account the interests, needs or circumstances of anyone apart from the Beneficiaries, even though we may have been aware that others might read this report. We have prepared this report for the benefit of the Beneficiaries alone.

Nothing in this report constitutes an opinion on a valuation or legal advice.

We have not verified the reliability or accuracy of any information obtained in the course of our work, other than in the limited circumstances set out in the introduction and responsibilities sections of this report.

This report is not suitable to be relied on by any party wishing to acquire rights against KPMG LLP (other than the Beneficiaries) for any purpose or in any context. Any party other than the Beneficiaries that obtains access to this report or a copy (under the Freedom of Information Act 2000, the Freedom of Information (Scotland) Act 2002, through a Beneficiary's Publication Scheme or otherwise) and chooses to rely on this report (or any part of it) does so at its own risk. To the fullest extent permitted by law, KPMG LLP does not assume any responsibility and will not accept any liability in respect of this report to any party other than the Beneficiaries.

Complaints

If at any time you would like to discuss with us how our services can be improved or if you have a complaint about them, you are invited to contact Michael Wilkie, who is the engagement leader for our services to the Council, telephone 141 300 5890, email: michael.wilkie@KPMG.co.uk who will try to resolve your complaint. If your problem is not resolved, you should contact Hugh Harvie, our Head of Audit in Scotland, either by writing to him at Saltire Court, 20 Castle Terrace, Edinburgh, EH1 2EG or by telephoning 0131 527 6682 or email to hugh.harvie@kpmg.co.uk. We will investigate any complaint promptly and do what we can to resolve the difficulties. After this, if you are still dissatisfied with how your complaint has been handled you can refer the matter to Fiona Kordiak, Director of Audit Services, Audit Scotland, 4th Floor, 102 West Port, Edinburgh, EH3 9DN.

Executive summary

Significant risks

Pages 7-12

- Management override of controls fraud risk Page 7
- Expenditure recognition fraud risk Page 8
- Revaluation of council dwellings, other land and buildings, surplus assets and investment properties Page 9
- Retirement benefits Page 11

Current Year recommendations

Appendix four
Number

Significant control recommendations

2

Open control recommendations

Significant control recommendations (IT controls)

2

Other control recommendations (general controls)

1

Audit opinion

We have issued an unqualified opinion on the truth and fairness of the state of the Council's affairs as at 31 March 2021, and of the surplus for the year then ended.

There were no matters identified on which we are required to report by exception.

Uncorrected audit misstatements

Page 44 - 45

There are seven uncorrected audit misstatements summarised in appendix three with a net I&E impact of £7.2 million (credit). Substantially associated with the valuation of P&J Live, PPE depreciation and bond accounting as noted on pages 10 and 44.

In addition there are a number of uncorrected audit misstatements relating to the classification of certain types of tangible assets which has no net impact on the balance sheet on page 46.

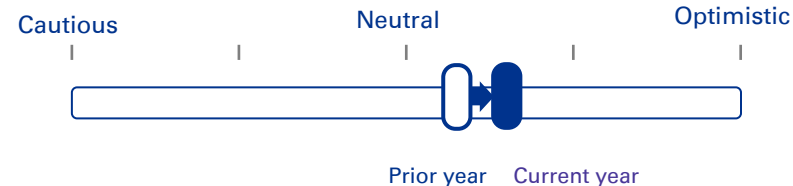
Corrected audit misstatements

Page 43

In addition a number of presentational adjustments were made in respect of capital commitments, the remuneration report and agency costs. A presentational adjustment was made in respect of reinstating £44.597 million related to the payment of charges to Aberdeen Roads Limited where the Council is principal. This had no net impact on the cost of services. Management identified a further adjustment in respect of £2.8m additional income and expenditure (due to the IJB).

Accounting judgements related to estimates

Page 15



Overall we are satisfied with the key accounting judgments taken and that discussion of these matters in the section of the accounting policies appropriately addresses the matters we have communicated to you.

The very slight move towards a more optimistic position relates to pension liabilities, which are considered balanced overall.

Scope and responsibilities

Purpose of this report

The Accounts Commission has appointed KPMG LLP as auditor of Aberdeen City Council (the Council) under part VII of the Local Government (Scotland) Act 1973 (“the Act”). The period of appointment is 2016-17 to 2021-22, inclusive.

Our annual audit report is designed to summarise our opinions and conclusions on significant issues arising from our audit. It is addressed to both those charged with governance at the Council and the Controller of Audit. The scope and nature of our audit are set out in our audit strategy document which was presented to the Audit, Risk and Scrutiny Committee (ARSC) on 24 February 2021.

Audit Scotland’s Code of Audit Practice (“the Code”) sets out the wider dimensions of public sector audit which involves not only the audit of the financial statements but also consideration of wider scope areas. The reports incorporates both aspects of the Code.

Accountable officer responsibilities

The Code sets out Aberdeen City Council’s responsibilities in respect of:

- corporate governance;
- financial statements and related reports;
- standards of conduct for prevention and detection of fraud and error
- financial position; and
- Best Value.

Auditor responsibilities

This report reflects our overall responsibility to carry out an audit in accordance with our statutory responsibilities under the Act and in accordance with International Standards on Auditing (UK) issued by the Financial Reporting Council and the Code. Appendix seven sets out how we have met each of the responsibilities set out in the Code.

Scope

An audit of the financial statements is not designed to identify all matters that may be relevant to those charged with governance. Weaknesses or risks identified are only those which have come to our attention during our normal audit work in accordance with the Code, and may not be all that exist.

Communication by auditors of matters arising from the audit of the financial statements or of risks or weaknesses does not absolve management from its responsibility to address the issues raised and to maintain an adequate system of control.

Under the requirements of ISA 260 *Communication with those charged with governance*, we are required to communicate audit matters arising from the audit of financial statements to those charged with governance of an entity.

This report to those charged with governance and our presentation to ARSC, together with previous reports to ARSC throughout the year, discharges the requirements of ISA 260.

Limitations on work performed

This Report is separate from our audit report in the annual accounts and does not provide an additional opinion on the Council’s annual accounts nor does it add to or extend or alter our duties and responsibilities as auditors in accordance with the Code.

We have not designed or performed procedures outside those required of us as auditors for the purpose of identifying or communicating any of the matters covered by this Report.

The Council will need to consider whether to give public notice in respect of this report under the Market Abuse Regulation as well as the Disclosure and Transparency Rules. We draw attention to the section, “About this report” on the contents page.

Audit conclusions

Audit opinion

Following approval of the annual accounts by the Audit, Risk and Scrutiny Committee on 30 June 2021 and finalisation of testing, we issued an unqualified opinion on the truth and fairness of the state of the Council's affairs as at 31 March 2021, and of the surplus for the year then ended. We also expect to issue an unqualified opinion on the truth and fairness of the state of the Aberdeen City Council Charitable Trusts' affairs as at 31 March 2021. The long form audit opinion, prepared as a requirement of the Council's status as an EU Public Interest Entity, in accordance with ISA 700, is included in the annual accounts. There were no matters identified on which we are required to report by exception. The opinion has been expanded in 2020-21 in respect of an explicit positive conclusion in respect of the going concern basis of preparation.

Financial reporting framework, legislation and other reporting requirements

The Council is required to prepare its annual accounts in accordance with International Financial Reporting Standards, as interpreted and adapted by the Code of Practice on Local Authority Accounting in the United Kingdom 2020-21 ("the CIPFA Code"), and in accordance with the Local Authority Accounts (Scotland) Regulations 2014. Our audit confirmed that the annual accounts have been prepared in accordance with the CIPFA Code and relevant legislation. The Aberdeen City Council Charitable Trust's financial statements are prepared in accordance with the Charities SORP (FRS 102), the Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations 2006 (as amended). Our audits confirmed that the annual accounts have been prepared in accordance with the relevant charity accounting legislation.

Annual accounts preparation and audit readiness

The statutory deadlines are ordinarily 30 June 2021 for unaudited accounts and 30 September 2021 for audited accounts however due to Covid-19 Scottish Government confirmed that under the Coronavirus (Scotland) Act 2020 local authority bodies can vary the timetable with the statutory deadline extended to require audited accounts by 30 November 2021. This extension is consistent with other sectors and regulator / audit practitioner communications which recognise the additional challenge of preparing and auditing financial statements remotely and additional audit considerations which may be required in respect of the impact of Covid-19.

The Council continued to meet the accelerated financial reporting timetable for 2020-21, with complete draft accounts approved on 12 May 2021 and good support provided to facilitate access to information and complete audit testing. There remains scope for officers to more completely consider complex accounting transactions in advance of the audit in order to reduce the likelihood of audit misstatements and reduce the audit duration, for example in respect of Covid-19 grants, the timeliness of Council property valuations and their consideration.

Statutory reports

We have not identified any circumstances to notify the Controller of Audit that indicate a statutory report may be required.

Other communications

We did not encounter any significant difficulties during the audit. There were no other significant matters arising from the audit that were discussed, or subject to correspondence with management that have not been included within this report. There are no other matters arising from the audit, that, in our professional judgement, are significant to the oversight of the financial reporting process.

Audit misstatements

11 audit misstatements were identified during the audit. We have agreed with management that four will be adjusted and seven are unadjusted.

Written representations

We requested standard representations.

Materiality and summary of risk areas

Materiality

We summarised our approach to materiality in our audit strategy document. On receipt of the financial statements and following completion of audit testing we reviewed our materiality levels and concluded that the level of materiality set at planning was still relevant.

We used a materiality of £10 million for the Council's standalone financial statements, and £10.3 million for the Group financial statements. This equates to 1% of cost of services expenditure, adjusted for revaluation decreases recognised in the year. We designed our procedures to detect errors in specific accounts at a lower level of precision than our materiality. For the standalone accounts our performance materiality was £6.5 million. For the Group accounts it was £6.7 million. We report all identified misstatements greater than £250,000.

Forming our opinions and conclusions

In gathering the evidence for the above opinions and conclusions we:

- performed controls testing and substantive procedures to ensure that key risks to the annual accounts have been covered;
- communicated with the head of internal audit and reviewed internal audit reports as issued to ARSC to ensure all key risk areas which may be viewed to have an impact on the annual accounts had been considered;
- reviewed estimates and accounting judgements made by management and considered these for appropriateness;
- considered the potential effect of fraud on the annual accounts through discussions with senior management and internal audit to gain a better understanding of the work performed in relation to the prevention and detection of fraud; and
- attended ARSC meetings to communicate our findings to those charged with governance, and to update our understanding of the key governance processes.

Significant risks and other focus areas in relation to the audit of the financial statements

We summarise below the risks of material misstatement as reported within the audit strategy document.

Significant risks:

- Fraud risk from management override of controls;
- Fraud risk over expenditure recognition;
- Retirement benefits – Gross Liabilities*; and
- Valuation of council dwellings, other land and buildings, surplus assets and investment properties*.

In accordance with paragraph 19A of ISA 700, we are required to describe those assessed risks of material misstatement which had the greatest effect on: the overall audit strategy; the allocation of resources in the audit; and directing the efforts of the engagement team, in our audit opinion. The * matters shown above have had the greatest effect on the overall audit strategy, the allocation of resources in the audit and on directing the efforts of the engagement team. These are the Key Audit Matters. We report on these areas in our financial statements annual audit opinion.

Our audit strategy also identified audit focus areas in respect of Capital Expenditure and Covid-19 related grants.

KPMG continued to determine that in the current environment there would be a rebuttable presumption of at least a material uncertainty in respect of going concern in all audit opinions. We have rebutted this presumption in respect of the Council.

No further significant risks or other matters were identified during our audit work.

Significant risks

SIGNIFICANT RISK	OUR RESPONSE	AUDIT CONCLUSION
<p>Fraud risk from management override of controls</p> <p>Management is typically in a position to perpetrate fraud owing to its ability to manipulate accounting records and prepare fraudulent financial statements by overriding controls that otherwise appear to be operating effectively.</p> <p>This is an assumed risk per ISA 240 <i>The Auditor's responsibilities related to fraud in the audit of financial statements</i>.</p>	<p>Our audit methodology incorporates the risk of management override as a default significant risk. We did not identify any specific additional risks of management override relating to the audit of the Council.</p> <p>Strong oversight of finances by management and committees provides additional review of potential material errors caused by management override of controls.</p> <p>In line with our methodology, we have tested the operating effectiveness of controls over journal entries and post closing adjustments.</p> <p>Our audit procedures included:</p> <ul style="list-style-type: none"> — Testing the design, implementation and operating effectiveness of controls in place for the approval of manual journals posted to the general ledger to ensure that they are appropriate. — Analysis of all journals through the year using data and analytics and focusing our testing on those with a higher risk. — Assessing appropriateness of changes compared to the prior year to the methods and underlying assumptions used to prepare accounting estimates. — Considering the appropriateness of the accounting for significant transactions that are outside the Council's normal course of business, or are otherwise unusual. — Testing the design and implementation of controls in place for the identification of related party relationships and test of the completeness of the related parties identified. 	<p><i>We did not identify any indicators of management bias or management fraud.</i></p> <p>Our testing of journal entries was satisfactory and we have obtained sufficient audit evidence as a result of the planned procedures. No issues were identified.</p>

Significant risks (continued)

SIGNIFICANT RISK	OUR RESPONSE	AUDIT CONCLUSION
<p>Fraud risk over expenditure recognition (risk over income recognition rebutted)</p> <p>Under ISA 240 there is a presumed risk that income may be misstated due to improper recognition of income. This requirement is modified by Practice Note 10, issued by the Financial Reporting Council, which states that auditors should also consider the risk that material misstatements may occur by the manipulation of expenditure recognition.</p> <p>We consider that there is not a risk of improper recognition of expenditure in respect of payroll costs, financing and investment expenditure, and depreciation. These costs are routine in nature and have limited risk of manipulation. As other operating expenditure is unlikely to be material, we also rebut the assumed risk in respect of this account.</p> <p>We did not rebutted the assumed risk in respect of the remaining expenditure accounts (£377 million) within the £1,002 million (in 2020-21) gross expenditure.</p> <p>The risk is for the expenditure in the months following month 9 reporting, including the year end processes and cut off. (The risk is the completeness, accuracy and existence of the expenditure).</p> <p><i>As explained in our audit strategy, we have rebutted the presumed risk in respect of improper recognition of income for the reasons set out in that report.</i></p>	<p>We performed the following testing:</p> <ul style="list-style-type: none"> — Comparison of the outturn with the in year budget monitoring, considering variances from budgeted reserves utilisation to actual utilisation. — Testing the design and implementation of controls specific to expenditure cut-off. — Testing of expenditure cut-off including a search for unrecorded liabilities. — Detailed testing of transactions focusing on the areas of greatest risk, including creditors, accruals and provisions to challenge completeness of these balances. — Review and challenge of management in respect of cut-off arrangements and use of any de-minimis levels. — Testing of journal entries in relation to expenditure for evidence of management bias. 	<p><i>We have concluded that that expenditure is appropriately recognised.</i></p> <p>We obtained sufficient, appropriate evidence for variances from budgeted reserves utilisation to actual utilisation.</p> <p>No exceptions were identified in respect of the specific controls testing, and testing of high risk journals.</p> <p>Our testing of accruals and transactions post year end did not identify adjustments.</p> <p>No indications of management bias were identified.</p>

Significant risks (continued)

SIGNIFICANT RISK	OUR RESPONSE	AUDIT CONCLUSION
<p>Valuation of council dwellings, other land and buildings, surplus assets and investment properties</p> <p>The Code requires that where assets are subject to revaluation, their year end carrying value should reflect the appropriate fair value at that date. There is a significant risk over the valuation assertion due to material estimates included within the valuation.</p> <p>The Council has adopted a rolling revaluation model which sees all land and buildings revalued over a five year cycle.</p> <p>In 2020-21 the following category of assets were subject to revaluation and the movements were material:</p> <ul style="list-style-type: none"> - Housing Revenue Account properties; and - Surplus properties. <p>Given the quantum of the carrying values and the inherent use of assumptions in their valuation, we considered there to be significant risk of misstatement.</p> <p>In addition to those assets revalued in year, the Council will have to evidence how it satisfies itself that the other assets not revalued in 2020-21 are not materially misstated, especially with the current impact of the Covid19 pandemic and economic impact.</p> <p>The Council also holds investment properties, which as at 31 March 2020 were valued at £196 million. These properties are subject to annual revaluation and similarly we considered there to be a risk of misstatement arising from the use of assumptions in the valuations.</p> <p>This includes significant assets such as Marischal Square development and the hotels and Energy centre at TECA site hotels (excluding the P&J Live).</p>	<p>Our procedures included:</p> <p>Control design:</p> <ul style="list-style-type: none"> — Understanding the extent of the Council’s involvement in the valuation process to assess if appropriate oversight occurred. — Assessing the approach that the Council has adopted to evaluate the risk that the carrying value of assets not subject to valuation is materially misstated and consider the robustness of that approach. — Assessing the risk of the valuation changing materially during the year, or between the date of valuation and the year end. <p>Assessing valuer’s credentials:</p> <ul style="list-style-type: none"> — In relation to those assets which have been revalued during the year, critically assessing the independence, professional qualifications, competence and experience of the Council valuer. <p>Assessing methodology choice and benchmarking assumptions:</p> <ul style="list-style-type: none"> — Utilising our internal specialist to critically assess the methodology used by the Council’s valuer by considering whether the valuations are in accordance with the RICS Valuation Professional Standards ‘the Red Book’ and relevant accounting standards. — Challenging the key assumptions upon which the valuations were based for a sample of properties, by making a comparison to our own assumption ranges derived from market data. — Meeting with the Council’s valuer to understand the assumptions and methodologies used in valuing the assets revalued during 2020-21 and the market evidence used to support the assumptions. — Challenging management’s assessment of why it considers that the land and buildings not revalued in 2020-21 are not materially misstated, by reference to market evidence relevant to the assets. — Challenging the Council’s assessment of the potential impact of Covid-19 on the carrying value of assets as at 31 March 2021. 	<p>We found the resulting valuation of council dwellings, other land and buildings, surplus assets and investment properties to be acceptable.</p> <p>Control design:</p> <p>We requested management carry out an exercise to specifically consider assets not subject to revaluation in 2020-21. This was well documented and completed by the valuer.</p> <p>Management’s assessment considered all categories of asset not subject to annual valuation and which were not included in the current cycle. It focussed on categories comprising more than 5% of the overall property value and sampled 25% of assets within each category.</p> <p>Overall, management’s assessment concluded that of approximately £487 million of DRC assets not revalued, the current value on a desktop analysis based on the sample, would be approximately £483 million. This indicates the valuation remains appropriate.</p> <p>We challenged the value per square foot used for various property types by comparison to current indices. The significant majority were within our expected range and those out with the range had specific justifiable features or were not material.</p> <p>Assessing valuer’s credentials</p> <p>We concluded that the Council’s valuer is appropriately qualified, competent and experienced to prepare the Council’s valuations.</p> <p>Assessing methodology choice and benchmarking assumptions:</p> <p>The categorisation of significant components of the TECA development are consistent with the final position agreed in the prior year. Our commentary on individual elements is noted here for completeness and we are satisfied with the overall valuation.</p>

Significant risks (continued)

SIGNIFICANT RISK	OUR RESPONSE	AUDIT CONCLUSION
<p>Valuation of council dwellings, other land and buildings, surplus assets and investment properties</p> <p>Continued...</p> <p>The Covid19 pandemic has had a significant impact on the operation of P&J Live, hotels and interest in Marischal Square accommodation and may impact on investment and surplus asset valuations generally.</p> <p>P&J Live and the energy centre were classified as an operational asset / investment property in 2019-20 and valued on the basis of depreciated replacement cost/cost respectively, we have challenged management to continue to assess whether a market value can be determined.</p> <p><i>This represents a Key Audit Matter in the audit opinion.</i></p>	<p>Continued...</p> <p>Input assessment</p> <ul style="list-style-type: none"> Assessing the-observable inputs used in the valuations by reference to supporting evidence. <p>Our sector expertise</p> <ul style="list-style-type: none"> Assessing, in light of our knowledge of the Group's assets and changes in market conditions, the assumptions used compared to our own expectations. <p>Assessing transparency</p> <ul style="list-style-type: none"> Assessing the adequacy of the disclosures in respect of the sensitivity of the valuations to assumptions made by the Council's valuer. Assessing the disclosures in respect of significant judgements made by management in respect of the categorisation and basis of valuation of completed components of the TECA development. 	<p>Continued...</p> <ul style="list-style-type: none"> P&J Live: specialised operational asset valued at depreciated replacement cost. Depreciation was charged in the year of £5.5 million reducing the carrying value to £240.6 million. The Council valuer provided a valuation as at 30 November 2020 which was the same as the valuation as at 31 March 2020, £246 million. Depreciation had been charged in year resulting in a NBV in the draft financial statements of £240.6 million. We challenged what the appropriate carrying value was and understand that the Council's valuer provided an updated valuation of £242.4 This resulted in an unadjusted misstatement of £1.8 million. Two hotels: investment properties valued at market value. Downward revaluation reflected in surplus/deficit on provision of services, from £14 million to £12.3 million. Energy Centre: investment property, continuing to be reflected at cost in year two due to the unavailability of a reliable market value as operations have had limited commencement and are impacted by the pandemic. Carrying amount unchanged at £39 million of which the majority relates to equipment. Associated development land, investment property reflected at market value. Downward revaluation reflected in surplus/deficit on provision of services, from £15.3 million to £13.7 million. <p>None of the above movements represent audit adjustments and are simply a summary of key valuation changes.</p> <p>Input assessment</p> <p>For each of the assets sampled, management supported the key inputs to the asset valuation.</p> <p>Our sector expertise</p> <p>Our internal valuation specialist challenged the Council's valuer in terms of assumptions and comparable evidence as set out opposite. Support for the assumptions used was provided, for each of the assets selected for testing. The Council's valuer also provided extensive evidence of recent market transactions and comparable sales.</p> <p>Assessing transparency</p> <p>We reviewed the additional disclosures in respect of the Council Valuers materiality uncertainty clauses and consistent with the prior year, recommended inclusion in the accounts of valuation sensitivity analysis in respect of estimates for valued assets.</p>

Significant risks (continued)

SIGNIFICANT RISK	OUR RESPONSE	AUDIT CONCLUSION
<p>Retirement benefits – Gross Liabilities</p> <p>The net pension liability of £119m (£309m as at 31 March 2020) represents a material element of the Council's balance sheet. The Council is an admitted body of North East Scotland Pension Fund, which had its last triennial valuation completed as at 31 March 2020.</p> <p>The impact of the triennial valuation will be felt in the contributions paid in 2021/22, however it will help to form the valuation as at 31 March 2021 using the roll forward basis.</p> <p>The calculation of the Local Government Pension Scheme liability requires the use of an actuarial methodology, the result of which is dependent upon a number of assumptions. These include both financial and demographic assumptions, such as the discount rate, inflation rates, mortality rates etc. These assumptions should reflect the profile of the Council's employees, and be based on appropriate data. The basis of the assumptions should also be derived on a consistent basis year to year.</p> <p>The Gross Liabilities at 31 March 2021 should now include an assessment of the liability due to the legal rulings for McCloud / GMP and Seargent.</p>	<p>Our audit approach included:</p> <p>Control design:</p> <ul style="list-style-type: none"> Testing the design and implantation of controls over the provision of membership information to the actuary who uses it, together with the assumptions, to calculate the pension obligation. <p>Test of Details:</p> <ul style="list-style-type: none"> Test of detail of the year end cashflows, membership details, and asset rate of returns. <p>Benchmarking assumptions:</p> <ul style="list-style-type: none"> Challenging, with the support of our own actuarial specialists, the key assumptions used by the actuary (the discount rate, inflation rate and mortality/life expectancy) against externally derived data. Challenging the rate of increase in pensionable salaries assumption, by comparing it to other evidence such as business and transformation plans and our understanding of Government and staff expectations. <p>Management Expert:</p> <ul style="list-style-type: none"> Evaluating the competency, objectivity of the scheme actuaries to confirm the qualifications and the basis for their calculations. <p>Data Testing:</p> <ul style="list-style-type: none"> Agreeing the data provided by the council to the North East Scotland Pension Fund for use within the calculation of the scheme valuation. <p>Assessing transparency:</p> <ul style="list-style-type: none"> Considering the adequacy of the disclosures in respect of the sensitivity of the liability to these assumptions. Assessing if the disclosures within the financial statements are in accordance with the Code's requirements. 	<p><i>We are satisfied that the retirement benefit obligation:</i></p> <ul style="list-style-type: none"> <i>is correctly recognised on the balance sheet as at 31 March 2021;</i> <i>has been accounted for and disclosed correctly in line with IAS19 Retirement benefits; and</i> <i>assumptions used in calculating this estimate and management's judgements are appropriate, balanced and within a range which we consider to be acceptable.</i> <p>Control design:</p> <p>Results of testing of controls in respect of provision of information to the actuary were satisfactory.</p> <p>We identified that for audit purposes the Management review control carried out was not done to sufficient detail and by an officer with the appropriate expertise. This control still enhances the Council's overall control environment.</p> <p style="text-align: right;">Recommendation three page 47</p> <p>Test of Details:</p> <p>Results of test of details were satisfactory.</p> <p>Benchmarking assumptions:</p> <p>Our overall assessment is summarised in appendix nine.</p> <p>Guaranteed minimum pensions ('GMP') equalisation</p> <p>Following a UK High Court judgement on 26 October 2018, gender equalisation of GMP is required to remediate the unequal benefits and retirement ages for men and women from 1990.</p> <ul style="list-style-type: none"> The UK Government consultation on GMP ended in December 2018 and extended the interim solution already in place for GMP equalisation from 2016 for the period 2018-2021. The Council's actuaries have included the full effect of the interim indexation solution in the calculation of scheme liabilities in the prior year and adjusted in the current year. The movement is not material.

Significant risks (continued)

SIGNIFICANT RISK	OUR RESPONSE	AUDIT CONCLUSION
<p>Retirement benefits (continued)</p> <p>Continued...</p> <p>There is a risk that the assumptions and methodology used in the valuation of the Council's pension obligation are not reasonable. This could have a material impact on the net pension liability accounted for in the financial statements.</p> <p><i>This represents a Key Audit Matter in the audit opinion.</i></p>	<p>See previous page</p>	<p>Continued...</p> <p>Benchmarking assumptions continued...</p> <p>McCloud judgement</p> <p>On 20 December 2018 the Court of Appeal ruled that transitional arrangements offered to some public sector pension scheme members amounted to unlawful discrimination. This related to new schemes set up in 2015 which typically meant older workers could stay in the existing, more generous schemes, while younger workers had to transfer to the new schemes.</p> <ul style="list-style-type: none"> — This ruling potentially gives rise to additional liabilities for local government pension schemes. — The Council's actuary has included a liability of £12.0 million in respect of McCloud in 2019-20. We consider the allowance appropriate. <p>We are aware of other recent rulings: Goodwin, Brewster and Langford. These each relate to a small proportion of members' benefits payable in certain circumstances. Each of these rulings is expected to have a small change to a small number of members' benefits.</p> <p>We have discussed each with the Fund Actuaries who confirmed no allowance has been made for them on the grounds of materiality. An estimate may be required in the future once more is known but we agree nil allowance at this time given the difficulty in obtaining data to produce a credible estimate and likelihood of immaterial impact.</p> <p>Assessing transparency:</p> <p>The disclosures in the annual accounts are in line with the Code's requirements, including relevant sensitivity analysis.</p>

Other areas of audit focus

Other area of audit focus	OUR RESPONSE	AUDIT CONCLUSION
<p>Capital expenditure</p> <p>The Council has a five year £1 billion capital plan which is focused around the city centre masterplan. This includes a budget of £196 million for 2020-21.</p> <p>The Pandemic has had an impact on the delivery of the planned capital program meaning a delay on some of the capital developments.</p> <p>Key projects in progress during 2020-21 include the Energy from Waste Plant construction, and affordable housing build.</p> <p>Due to the significance of this capital investment programme and complexity of some of the projects, we consider it to be an area of audit focus. This is in respect of ensuring that the classification of costs between operating and capital expenditure is appropriate and in respect of capturing all relevant costs and contributions.</p>	<p>Our procedures included:</p> <p>Control design:</p> <ul style="list-style-type: none"> — Testing the design, implementation and operating effectiveness of controls over the capital projects. — Testing the design, implementation and operating effectiveness of controls in respect of the review of costs allocated to capital and revenue projects. <p>Control re-performance:</p> <ul style="list-style-type: none"> — Comparing the total capital expenditure reported in the financial statements with that reported in reports to those charged with governance. <p>Tests of detail:</p> <ul style="list-style-type: none"> — Use of substantive sampling methods to evaluate the appropriateness of capital or revenue accounting classification by reference to supporting documentation. — Assessing a sample of items allocated to revenue expenditure to determine whether they are correctly classified. — Review and corroborate to supporting audit evidence of manual journals. 	<p>Control design and re-performance:</p> <p>The controls tested were found to be effective.</p> <p>Tests of Detail:</p> <p>No exceptions were identified in the tests of detail, with supporting documentation available for each item sampled.</p> <p><i>We have concluded that the treatment of capital expenditure is satisfactory.</i></p>

Other areas of audit focus

Other area of audit focus	OUR RESPONSE	AUDIT CONCLUSION
<p>Covid-19 grant accounting</p> <p>As part of the economic support provided by the Scottish government, the Council has provided ongoing support by operating various grant type schemes for industries and people within the Council region. These total approximately £80m million to date, £55 million of which the Council are currently classified as agency, and £25 million as principal these includes, for example business support grants and the £500 additional payment due to some key workers.</p> <p>There are two generally accepted routes to account for these grants, with the Council acting as either the 'agent' or 'principal' with associated income and expenditure to third parties either primarily excluded or included in the Council's balances respectively.</p> <p>There is a risk in respect of the judgement on how to account for different schemes based on their features and nature. We anticipate some consideration to be given by both management and by Audit Scotland and other audit firms collectively.</p> <p>In addition, due to the complexity, development of guidance and relative inexperience of administering the schemes, there is an element of risk of fraud and error in respect of payments made and disclosure.</p>	<p>Our audit approach, included:</p> <p>Inquiry and understanding:</p> <ul style="list-style-type: none"> – Inquiring of Officers how the various grants are processed and controlled through the responsible departments. – Requesting management to provide a summary of schemes, their nature, volume and value of payments. <p>Tests of detail:</p> <ul style="list-style-type: none"> – Challenging the judgement of whether to account for various schemes with the Council as 'agent' or 'principal'. – Comparing management's assessment to the guidance issued by LASAAC providing guidance on accounting for Covid-19 related grants. 	<p>Management provided their analysis of £100.6 million of Covid-19 related grants processed during 2020-21.</p> <p>In each case an assessment was made by the Council of whether it was acting as agent (on behalf of Scottish Government / others) or as principal. The key factors considered included:</p> <ul style="list-style-type: none"> Whether the Council decided on the award criteria Whether the Council bears credit risk / cost Whether the Council receives an administration fee for processing the grants <p>Late in the audit process, and following preparation of the draft financial statements, LASAAC provided analysis of its conclusions in respect of the likely treatment of various grants on 13 May 2021.</p> <p>With the significant exception of the business support grant (approx. £53 million) the Council and LASAAC concluded that arrangements reflected a principal relationship.</p> <p>Following publication of guidance, the Council reviewed its assessment and identified a small number of immaterial grants which it had treated as principal which should be treated as agency. The most significant was £0.9 million of £500 payments made to Council staff.</p> <p>The Council proposes adjusting all payments to be in line with the LASAAC guidance and updated its disclosure notes accordingly.</p> <p><i>We have concluded that the treatment of Covid-19 related grants is satisfactory.</i></p>

Qualitative aspects

ISA 260 requires us to report to those charged with governance our views about significant qualitative aspects of the Council's accounting practices, including accounting policies, accounting estimates and financial statement disclosures. We consider the accounting policies adopted by the Council to be appropriate. There are no significant accounting practices which depart from what is acceptable under IFRS or the CIPFA Code. We considered the level of prudence within key judgments in the 2020-21 financial statements and accounting estimates. We set out our view below:

Subjective areas	2019-20	2020-21	Commentary
Council tax bad debt provisions <i>£42.5 million</i>	3	3	Collection rates have remained relatively stable year-on-year. We concur with the provisioning approach and we note that this is not a material area of judgement.
Pension assumptions Net liability: <i>£119 million</i>	2	3	For defined benefit obligations, the estimate is calculated under IAS 19 (as calculated by the Council's actuary, Mercers, using agreed financial assumptions). We found the assumptions and accounting for pensions to be appropriate. We consider that the discount rate used (2.1%) to be optimistic, the CPI inflation assumption (RPI less 1.2%) to be cautious, and mortality – future improvements (CMI 2018 projections model, 1.75%/ 1.5% long-term trend rate for males/females) to be cautious. Salary inflation assumptions are in line with Council expectations. We consider that the return on pension assets assumptions to be appropriate. Overall we consider pension assumptions to be balanced. Full details are in appendix nine.
Council dwellings, other land and buildings, surplus assets, and investment property revaluations	4	4	Our findings over the valuation of Council dwellings, other land and buildings, surplus assets, and investment properties are discussed on page nine and ten. We did not identify any indications of management bias. We challenged management to consider the impact of Covid-19 on valuations prepared as at November 2020 and assets not revalued in the year. No adjustments were required. A material uncertainty clause has been included by the Council's valuer in respect of certain asset categories (excluding social housing, TECA assets and Marischal Square), we have required the Council to disclose this in the financial statements.

Level of prudence



Going concern

Going concern

Going concern means the ability of the Council to remain solvent for the twelve month period from the accounts being signed. Management considers it appropriate to continue to adopt the going concern assumption for the preparation of the annual accounts.

The Council had net assets of £1.41 billion (2019-20 £1.21 billion) as at the balance sheet date. Net assets increased on 2020-21 by £116 million, reflecting the total comprehensive income for the year.

During 2020-21, the Council set a net revenue expenditure budget of £533 million (being £493 million on the General Fund and £40 million on the Housing Revenue Account). The core outturn is a decrease of £15 million (being £30 million decrease on the General Fund and £15 million increase on the Housing Revenue Account).

Over the past few years there has been managed reduction in the overall cost base and further efficiency savings are incorporated into budgets. In March 2021 the Council approved savings for 2021-22 of £32.4 million, across a wide range of the activities of the Council, in order to achieve a balanced budget. Delivery against the savings is being monitored on a regular basis and the Council has demonstrated the ability to deliver on savings targets in prior years.

In response to Covid-19, the Scottish Government confirmed on 9 October 2020 the option to use financial flexibilities to support the Council's financial position. Updates were provided to the City Growth and Resources Committee in the Quarterly Monitoring reports in October and February. These flexibilities have not been used in 2020-21 but the Council wishes to keep open the option to use them in future financial years.

Practice Note 10 Audit of Financial Statements of Public Sector bodies explains that, *"The auditor should, in the first instance, review the management's assessment of going concern and the adequacy of disclosures of the basis for preparing the financial statements. In the public sector, entities may have a deficit of income over expenditure or an excess of liabilities over assets. However, the operational existence of a public sector entity will not always cease, or its scale of operations be subject to a forced reduction, as a result of an inability to finance its operations or of net liabilities. The reasons for this are: local government entities are statutory bodies that are required to maintain delivery of functions essential to the local communities, are themselves revenue-raising bodies and have the possibility, on application, of recovering losses over a period."* It furthers that cessation of an entity may arise e.g. if it is merged / functions are transferred but that only in the case of dissolution without continuation of the operations, would the going concern basis cease clearly to be appropriate.

Audit challenge and review activities included:

- Discussion with finance officers to consider and challenge assumptions, in particular including ALEO support, mitigations (such as government funding), cash flow monitoring, borrowing and planned committee reporting.
- Consideration of controls in respect of management forecasts, budget monitoring and reporting.
- We considered the impact challenged the income included in forecasts in respect of hotels, P&J Live and other major projects during our 2019-20 audit and understand these are predominantly reduced to non-operational levels in the 2021-22 forecast.
- Enquiring of discussions between the Council and its ALEOs / group entities regarding Council support.
- Liaison with Audit Scotland regarding basis of preparation and audit opinions in 2019-20 during the pandemic and into 2020-21.

Going concern

Conclusion

The Council has a strong net assets position and a significant value of available financial assets and uncommitted general reserves. It has put in place savings plans and prepared short, medium and long term financial forecasts. These are inherently dependant on a number of assumptions out with the Council's control although the Council is currently performing broadly in line with budget. Management has demonstrated strong leadership in taking action on overspends to ensure tight budgetary control.

We have considered the requirements of the Code and Practice Note 10, together with the opinion of Audit Scotland in respect of local government bodies requirement to prepare financial statements on a going concern basis.

We are required to undertake mandatory internal consultation on a rebuttable presumption that every entity would have at least a material uncertainty in respect of going concern. We rebutted this.

In light of the above we conclude that the going concern assumption is appropriate.

Management reporting in financial statements

REPORT	SUMMARY OBSERVATIONS	AUDIT CONCLUSION
<p>Management commentary</p>	<p>The Local Authority Accounts (Scotland) Regulations 2014 require the inclusion of a management commentary within the annual accounts, similar to the Companies Act requirements for listed entity financial statements. The requirements are outlined in the Local Government finance circular 5/2015.</p> <p>We are required to read the management commentary and express an opinion as to whether it is consistent with the information provided in the annual accounts. We also review the contents of the management commentary against the guidance contained in the local government finance circular 5/2015.</p> <p>In Finance Circular 10-2020, Scottish Government varied the required content of the management commentary and clarified that local government bodies can vary their accounts timetable to revised (extended) deadlines. It provides specific expectations around inclusion of details of the impact of Covid-19 in the management commentary.</p>	<p>We are satisfied that the information contained within the management commentary is consistent with the annual accounts.</p> <p>We reviewed the contents of the management commentary against the guidance contained in the local government finance circular 5/2015 and are content with the report.</p>
<p>Our view of Alternative Performance Measure (“APM”) presentation</p>	<p>As an EU Public Interest Entity (“EU-PIE”), we are required to provide a view on the APMs that the Council uses in its management commentary. APMs are those amounts presented which do not directly appear in the financial statements themselves.</p> <p>The local government finance circular 5/2015 provides clear guidance to councils on the type of information to be included within the management commentary. Furthermore, the CIPFA Code requires an expenditure and financing analysis is presented within the financial statements, providing a reconciliation from the Council’s internal management reporting to the statutory position.</p> <p>The key performance measure which users of the accounts consider is the achievement of over or under spends against budget. An appropriate reconciliation from the underspend against budget (including HRA) to the statutory position presented in the comprehensive income and expenditure account is provided in the management commentary. This reconciliation does not give undue prominence to an adjusted measure.</p>	<p>We consider the presentation of alternative performance measures in the management commentary to be appropriate in the context of the Council’s accounts.</p>

Management reporting in financial statements (continued)

REPORT	SUMMARY OBSERVATIONS	AUDIT CONCLUSION
<p>Remuneration report</p>	<p>The remuneration report was included within the unaudited annual accounts and supporting reports and working papers were provided.</p>	<p>We are satisfied that the information contained within the remuneration report is consistent with the underlying records and the annual accounts and all required disclosures have been made.</p> <p>Our independent auditor's report confirms that the part of the remuneration report subject to audit has been properly prepared.</p>
<p>Annual governance statement</p>	<p>The statement for 2020-21 outlines the corporate governance and risk management arrangements in operation in the financial year. It provides detail on the Council's governance framework, review of effectiveness, continuous improvement agenda and group entities and analyses the efficiency and effectiveness of these elements of the framework.</p> <p>We previously conducted a specific review of the content and structure of the statement and provided feedback to management in 2019-20 which was reflected. In 2020-21 we have specifically considered the updates included in respect of changes to governance arrangements regarding Covid-19 and risks and uncertainties.</p>	<p>We consider the governance framework and annual governance statement to be appropriate for the Council and that it is in accordance with guidance and reflects our understanding of the Council.</p>

Group financial statements

Our audit appointment of the Council extends to the audit of the Aberdeen City Council Charitable Trusts and Aberdeen City Integration Joint Board. Appendix seven sets out the group structure. The table below sets out the key audit findings from these entities and any significant matters discussed with the component auditor. There are no findings to report in relation to other group entities.

ENTITY	WORK PERFORMED	AUDIT CONCLUSION
Charitable Trusts	<p>We assessed materiality based on our knowledge and understanding of the charities' risk profile and annual accounts balances. Materiality was determined at 2.5% of total assets.</p> <p>We considered and confirm our independence as auditor and our quality procedures, together with the objectivity of the audit director and audit staff.</p>	Our audit of the charitable trusts is substantially complete.
Common Good	Aberdeen City Council Common Good does not prepare separate financial statements, and is incorporated as disclosure notes within the Council's financial statements. Common Good holds investment properties as well as other assets.	The Common Good amounts are included within the Group financial statements, for which we issued an unqualified opinion.
Integration Joint Board ('IJB')	A separate annual audit report was presented to the Audit and Performance Systems committee of the Aberdeen City Integration Joint Board on 22 June 2021. One adjustment of £2.8m in relation to Bon Accord rent was identified by the IJB, this also required to be reflected by Aberdeen City Council standalone financial statements (with no net impact) and is eliminated at the consolidated position.	We expect to issue an unqualified audit opinion for the IJB.

New accounting standards

New accounting standards for 2020-21

Due to the Covid19 lockdown it was confirmed by CIPFA/LASAAC to delay the adoption of IFRS 16 leases standard for another 12 months and is now expected to be adopted in 2021-22.

Future accounting and audit developments

The main changes included on the 2020/21 accounting are presented below. They refer to changes that Audit Scotland Professional Support draws auditors' attention to:

- Amendments to reflect changes to the definition of material in IAS 8.
- The implementation of amendments to IAS 19 Employee Benefits.
- Amendments to accounting and reporting by pension funds.
- Amendments relating to financial instruments.
- The total line in Comprehensive Income and Expenditure Statement.

Wider scope introduction

Audit dimensions introduction

The Code sets out four audit dimensions which, alongside Best Value, set a common framework for all the audit work conducted for the Controller of Audit and for the Accounts Commission. The dimensions are: financial management; financial sustainability; governance and transparency; and value for money.

It remains the responsibility of the audited body to ensure that it makes proper arrangements across each of these audit dimensions. These arrangements should be appropriate to the nature of the audited body and the services and functions that it has been created to deliver. We review and come to a conclusion on these arrangements.

During our work on the audit dimensions we considered work carried out by internal audit and other scrutiny bodies to ensure our work meets the proportionate and integrated principles contained within the Code.

All appointed auditors are also required to consider areas of focus identified by Audit Scotland, we include our view on each area as within the relevant wider scope section.

Best Value

The Accounts Commission agreed the overall framework for a new approach to auditing best value in June 2016. Best Value is assessed over the five year audit appointment, as part of the annual audit work. There are seven areas considered over the five years. In addition a best value assurance report (“BVAR”) for each council will be considered by the Accounts Commission at least once in the five year period. The Council’s Best Value review was substantially conducted in autumn/winter 2020 and reported to the Accounts Commission in June 2021.

Consequently, the significant majority of findings within this section are based on the conclusions drawn in completing that work.

Strategic Audit Priorities

The Accounts Commission agreed five strategic audit priorities:

- the clarity of Council priorities and quality of long-term planning to achieve these;
- how effectively councils are evaluating and implementing options for significant changes in delivering services;
- how effectively councils are ensuring that members and officers have the right knowledge, skills and time to lead and manage delivery of council priorities;
- how effectively councils are involving citizens in decisions about services; and
- the quality of council public performance reporting to help citizens gauge improvements.

We consider the strategic audit priorities when performing the wider scope work over the five year appointment.

Our approach

We performed a range of procedures to inform our work:

- interviews with senior officers, including the Chief Executive;
- discussion with officers throughout the Council;
- review of various committee papers and reports;
- attending committee meetings;
- consideration of Audit Scotland guidance to draw conclusions on good practice; and
- Completion of the BVAR.

We use icons to highlight specific matters of note throughout this report.

Key:  Best practice  Area of ongoing development

Wider scope and Best Value

Financial management

Financial management is concerned with financial capacity, sound budgetary processes and whether the control environment and internal controls are operating effectively.

2020-21 financial performance

The Comprehensive Income and Expenditure Statement shows a surplus on the provision of services of £9.4 million for the year to 31 March 2021. The surplus includes various accounting adjustments as required by the CIPFA code, such as in respect of actuarial movements and revaluation of property, plant and equipment. Excluding these adjustments and taking account of reserve movements, the Council reported a surplus of £39.4 million, being £36.3 million in respect of the General Fund, £1.9 million in respect of the Housing Revenue Account and £1.2 million of surplus for other usable reserves.

General Fund

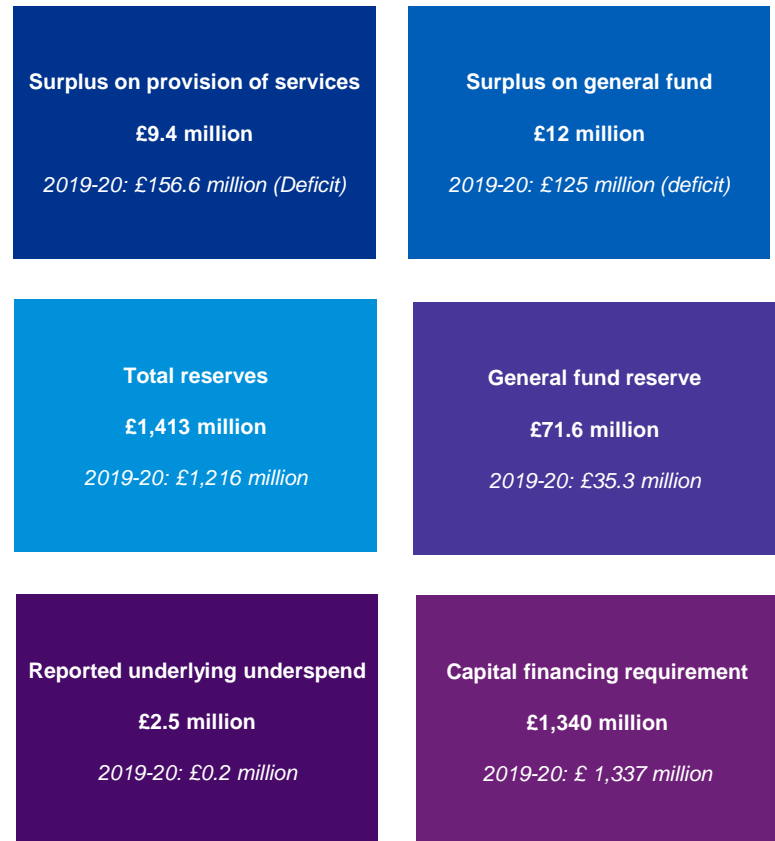
A balanced budget was approved at the start of the year, incorporating a final saving requirement of £26 million. Since this budget was set the Covid-19 pandemic hit the country and this had a significant impact on the financial pressures both in terms of increased costs, and loss in income.

The council set up Covid19 budget and risk arrangements to fully understand the additional costs, and loss of income, in a context of uncertain levels of support from the Scottish Government at the start of the year.

Various financial scenarios were set out and decisions were made where possible to reduce non essential spend. The Scottish Government confirmed various income streams later in the year.

The £12 million General Fund underspend represents around 2% of the net services expenditure, this has been achieved by appropriate financial management during the pandemic. Covid-19 grants received during 2020-21, where the Council is principal, have been earmarked for Covid-19 support into 2021-22.

Financial headlines



(Source: audited annual accounts)

Wider scope and Best Value

Financial management (continued)

2020-21 financial performance (continued)

Housing Revenue Account ('HRA')

The Council is required by legislation to maintain a separate HRA and to ensure that rents are set to cover the costs of its social housing provision. Rent levels are set in order to achieve a breakeven position based on forecast expenditure.

The £2.2 million overspend on the provision of services reported for 2020-21, reflects the impact of the Covid-19 pandemic on the account. However this is adjusted for impact of revaluation and capital funding and overall the HRA recorded an overall increase of reserves of closing HRA reserves of £14.7 million for use in future years.

Financial reporting

Quarterly financial reporting is provided to the City Growth and Resources Committee ('CGRC'), comprising a full set of financial statements with management commentary and additional notes to explain the financial position. Further detailed analysis of the results are provided in appendices, including in respect of HRA, Common Good Fund and the Capital budget. This is good governance in view of the listed debt, and remains leading practice in a local authority context.

The forecast outturn for the 2020-21 £0.415 million general fund budget as per the quarterly financial reporting is set out below, with the full year forecast as reported at each quarter presented to show the changes in expectations over the year.

Forecast outturn (£000)	Q1	Q2	Q3	Q4
(Underspend) / overspend	UBC	4.9	2.6	(0.4)

The Statutory and Other Usable Reserves include the Capital Fund, Insurance Funds and Capital Receipts Unapplied Account. Transfers have included capital receipts and contributions from revenue.

Capital budget

Between 2016/17 and 2019/20, the council invested significantly in property, plant and equipment. In recent years the council has successfully managed its capital programme to deliver projects on time and on budget. Significant investments in Marischal Square, The Event Complex Aberdeen, and the Art Gallery are notable for both their size and the council's innovative approach to capital projects overall. Due to Covid-19, it is likely that the council's capital expenditure was around £79 million in 2020/21, compared to a budget of £195 million. Budget re-profiling and assessment of any additional costs due to Covid19 delays are being reported and adjusted in the capital programme agreed for 2021/22 and beyond.

Scrutiny and monitoring of the overall capital plan delivery is the responsibility of the Capital Programme Committee.

2021-22 budget proposals

The Council sets five budgets on an annual basis: General Fund; HRA; Capital; Common Good; and Pension Fund. Throughout July to November there is an iterative process of budget development, of transformation proposals and reporting through Corporate Management Team ("CMT") and Extended CMT ("ECMT"), concluding in November.

Officer proposals are submitted during that iterative process, for costing or consideration. Alternative proposals are then submitted by members or political groups, for consideration in advance of the meeting.

On 10 March 2021 the Council approved a detailed balanced revenue budget for 2021-22 and a five year high-level budget to 2025-26. The Council also approved a five year capital budget of £386million, in addition to a housing investment program over the same period of £357 million.

This budget included a decision to go ahead with additional service redesign which underpins the medium-term financial budgets to 2025/26. The service redesign is expected to provide recurring cost savings and increased income of £26 million per year, building on the savings already achieved and addressing expected future budget gaps.

We consider that the budgeting process is robust, and is supported by regular monitoring as noted opposite. The impact of Covid-19 is considered overleaf.

Financial management (continued)

2021-22 budget proposals

Covid19

Aberdeen and the wider region now face having to manage a continued transition from reliance on oil and gas as economic drivers while also addressing the impact of Covid-19. This combination presents a set of economic challenges that are unique to the region.

Aberdeen is expected to be the fifth most affected area in Scotland as a result of Covid-19. Its unemployment rate remains below that of Scotland, but this is partly on account of a higher than average uptake of the UK Government furlough scheme. Recent falls in oil prices, combined with the impact of Covid-19 on the oil and gas sector and other key sectors (including tourism, accommodation and hospitality), means that Aberdeen could experience upwards of 10,000 redundancies in the short-term. This would be the third highest number in Scotland and would only be exceeded by the more populous Glasgow and Edinburgh.

The council responded quickly to the challenges that Covid-19 presented

In response to Covid-19, the council moved quickly to empower its Urgent Business Committee. Between March and September 2020, the full council and most committees were put into abeyance and the Urgent Business Committee became the main decision making and scrutiny forum within the council. This involved:

- Introducing a temporary standing order to allow virtual attendance at meetings.
- Reducing the UBC membership from nine to five (only the group leaders).

The administration rejected a procedural motion from the opposition to revert to full membership in May 2020 pending a report to the UBC in June which was to consider various governance issues. Full membership was reinstated alongside the wider committee structure in August 2020.

In July 2020, the CPP published its Socio-Economic Rescue Plan 20/21. Supported by Locality Recovery Plans, and aligned to the Local Outcomes Improvement Plan (LOIP), this set out an immediate response to the impact of Covid-19 while the LOIP is being refreshed in 2021.

The Financial Resilience Recovery Plan identified the council could face a budget deficit of £32 million in 2020/21. The Urgent Business Committee's approval of the plan demonstrates a sound planning and budget setting process and an ability to respond to unforeseen risks arising. Within this process, the council revised its budget and reduced or delayed non-essential investment. All decisions made were clearly aligned with the council's service delivery plans and long-term strategies.

The council also put in place a range of measures intended to ensure ongoing scrutiny of its financial management. This included a Covid-19 control environment risk assessment and gap analysis, and Covid-19 specific risk registers to help manage and minimise specific risks in the short-term. As at the end of December 2020, the council was projecting a deficit of £2.6 million for 2020/21. This reflected receipt of additional income from the Scottish Government and tight control on non-essential spend, demonstrating that the council has taken appropriate action to minimise the financial impact of Covid-19.


The Financial Resilience Recovery Plan included information on lost income, additional costs (including approved savings that were at risk of not being achieved) and expected grant funding related to Covid-19. It set out a range of scenarios and planned actions to enable the council to close the emerging deficit. It also included information on the expected impact in relation to the HRA, ALEOs and the Common Good Fund.


The council revised its risk management framework as part of its review of governance arrangements, which saw the development of a comprehensive corporate risk register. This is supplemented by operational risk registers, giving due consideration to issues such as ongoing risks related to the UK withdrawal from the EU. In addition, the council established Covid-19 specific risk registers during 2020 to help manage and minimise specific Covid19 risks in the short term. The CMT reviewed the corporate risk register monthly prior to November 2020, with the newly established Risk Board now fulfilling this role. The register is also subject to scrutiny by the Audit, Risk and Scrutiny Committee. The council has also recently approved a Risk Appetite Statement, articulating the principles by which it considers and manages risk as it aims to deliver its commitments and priorities.




Financial management (continued)

Accounts and audit process

 2020-21 was the fourth year of the accelerated accounts timetable, with draft annual accounts issued to the Audit, Risk and Scrutiny Committee (ARSC) on 12 May 2021, and the audit commenced on the same day. In order to facilitate approval of the annual accounts by the end of June 2021, the subsidiary and associate entities also delivered to an accelerated timetable. The statutory deadline for signed annual accounts was 30 September 2021 however due to Covid-19 the statutory deadline for signed annual accounts has been extended as in prior years. The Council does not intend to make use of the extension.

 The ARSC meeting at which the unaudited annual accounts were considered was on 12 May 2021, compared to 6 May 2020 for the 2019-20 annual accounts. However with the impact of Covid19 lockdown to achieve this timetable is perhaps more impressive than in the prior year. Our experience is that the long term effect of Covid-19 has compounded over the period to 2021 with most organisations finding it harder to achieve deadlines this year than last. The draft presented to the UBC committee on 12 May 2021 was substantially complete, with some minor notes required amendment after the ARCS May meeting.

 The Council and audit team have continued to work to deliver the work to the original deadlines however it continues to be recognised by audit and financial regulators, including Audit Scotland, that additional time may be required and should be taken by entities and auditors in order to ensure the quality of financial statements and audit.

This relates to both the challenge of auditing and working remotely and additional audit considerations which may be required in respect of the potential impact of Covid-19, for example 2020-21 includes assessment of various Covid-19 related grants.

The audit of the Council group is significantly progressed and in particular, in respect of the significant risk areas is further advanced at this stage than in previous years which remains exemplary.

However, we continue to recommend that management give greater consideration to complex accounting transactions in advance of the audit and preparation of unaudited financial statements. The Council made efforts to update Bond accounting processes and correct a prior year unadjusted error, but we consider an error remains at the time of drafting. It did not give sufficiently detailed consideration to material proposed adjustments which were partially included in the draft financial statements or to aspects of the accounting for valuations. High quality working papers were provided at the start of the audit fieldwork and management responded effectively to our queries.

Wider scope and Best Value

Financial management (continued)

Accounts and audit process

A key improvement opportunity relates to the robustness of management consideration of complex accounting transactions, specifically related to accounting judgements and estimates.

In 2020-21 we have identified a presentational misstatement where the Council had re-assessed income and expenditure as agency and removed this from the CIES in line with the guidance on Agency costs, however following a further management assessment and discussion this has now been re-included as a principal arrangement. We have discussed this treatment with management and documented the rationale for the treatment.

We consider that the Council performed exceptionally to achieve the June 2021 audit annual accounts timetable. There is a continued high level of oversight and review which has continued throughout 2020-21.

We set out opposite our qualitative assessment of the readiness for the audit.

Readiness overview	2019-20	2020-21
Preparation and planning	H	H
Production of accounts	H	H
Oversight and review	H	H
Significant judgements	L	L
Supporting information	H	H

KPMG qualitative assessment:

H/M/L – High/medium/low level of preparation, accuracy and detail

Financial management (continued)

Internal control

We consider that the Council has a generally robust control environment. We tested the operating effective controls within certain financial processes, where reliance upon them enabled an efficient testing approach. No exceptions were identified from the testing and the controls tested were:

- Budget monitoring.
- Bank reconciliations.
- Procurement: contract awards.
- Capitalisation of expenditure.
- Loans ledger reconciliation.
- HRA stock reconciliation.
- Council tax assessor report reconciliation
- Council tax banding rate reconciliation.

We noted in prior years audit that although the Council demonstrates a good level of control through general IT controls, we were unable to place reliance on these controls in the audit. The primary reason for this was a lack of system logging and monitoring in place for IT privileged users. We did not plan to rely on these controls for the 2019-20 and 2020-21 audits.

Prior year recommendations continue to be implemented. In addition new recommendations have been raised. The current status and action plan is shown on page 46 onwards.

EU withdrawal

UK membership of the European Union (EU) ceased on 31st January 2020. UK and EU officials agreed to a transition period whereby the UK would continue to follow EU rules so that the trading relationship would remain unaffected whilst negotiations to agree terms of the future relationship between the UK and the EU took place.

The UK Government announced that an agreement had been reached between the UK and the EU on 24th December 2020 and the transition period ended on 31st December 2020.

The EU Exit Group met on 8th January 2021 to consider the implications of the agreement reached between the UK and EU. The Group concluded that the potential impacts of a “worst case/no deal” scenario appeared to have been mitigated by the deal announced between the UK and the EU on 24 December 2020. The Group recommended to the Risk Board that Corporate EU Exit risks be closed, Cluster EU Exit risks be monitored by the relevant Chief Officers and that the Group no longer meet on a monthly basis but remain on standby to reactivate should any EU Exit risks escalate or become issues. These recommendations were approved by the Risk Board.

Wider scope and Best Value

Financial management (continued)

Audit Scotland Matter of Focus: Fraud and Corruption in Procurement

During 2020-21 the Council approved a refreshed Counter Fraud Policy including increased guidance on prevention and refresher training.

The Council has put in place a number of policies and arrangements to create an anti fraud and corruption culture as summarised in the previous year and below. We have not changed our assessment.

- Comprehensive anti fraud policies;
- The scheme of Governance, incorporating the Financial Regulations;
- Code of Conduct for officers and members
- Money Laundering policy; and
- Anti Bribery and Corruption policy

To supplement the policies and arrangements the Council also carry out proactive activities to supplement the understanding and effectiveness of the policies these include:

- Anti fraud and procurement training;
- Register of interests, gifts and hospitality;
- Comprehensive risk management processes including specific risk registers for all significant procurement projects;
- Confidential reporting arrangements eg whistleblower, for both staff and members of the public;
- Range of proactive fraud investigation procedures, including Corporate investigations assurance handbook; and
- Annual reporting of fraud prevention activity.

ACC website and People Anytime contains information on Fraud – in addition there are other links that point people to the online reporting tool - fraud referrals can be made online by staff and customers

Audit Scotland Matter of Focus: Fraud and Corruption in Procurement (cont)

The Council have identified areas in which it can improve in relation to Fraud and Corruption in procurement as part of their continuous improvement culture, these include:

- Oil fraud prevent course updated on the Moodle platform;
- Ensuring that all procurement category managers are fully up to date with current fraud training;
- Increase the interaction between the anti fraud and corruption officers and the procurement managers to share experience and best practice;
- Ensure that the Annual Governance statement fully reflects the Anti fraud and corruption activity in procurement.

Our view – financial management

As summarised in the BVAR:

The council has robust financial management arrangements, including effective monitoring and reporting and medium-term financial planning.

The council has delivered the required savings in years one to four of its ongoing transformation programme, with digital initiatives a main driver of this.

The financial outlook is challenging but the council is well placed to address projected funding gaps through its transformation programme and medium-term financial plan.

We also consider:

The Council has well developed arrangements in respect of fraud and corruption and risk management.

Financial sustainability

Financial sustainability looks forward to the medium and longer term to consider whether the body is planning effectively to continue to deliver its services or the way in which they should be delivered.

Audit Scotland's *Local Government in Scotland: Financial Overview 2019-20* report highlighted that Capital funding had experienced significant increases in the past three years by 33 per cent between 2017/18 to 2019/20. But Scottish Government capital funding in 2020/21 is now decreasing by 30 per cent in real terms. This will have an impact on councils' future investment plans. It furthered that after several years of reductions in funding, there has been a real terms increase in 2019/20 but notes that around 40 per cent of the increase was intended to meet the Scottish Government's policy of expanding early learning and childcare provision. Councils have limited flexibility over how they use this type of additional funding. It is also important to recognise that although funding in 2019/20 improved, reductions in local government funding over the past six years are still larger than in other areas of the Scottish Government budget.

It highlighted the very significant effect of the pandemic and lockdown, including on additional funding, pressures, uncertainty over the future and in many cases on increasing but earmarked reserves. It forecast that around 60-70% of pandemic cost pressures were met with additional funding.

Target Operating Model

Since the Target Operating Model was introduced in 2017, which highlighted the need to deliver £125 million of savings by 2022/23, the council has delivered a balanced budget annually with use of £15 million in General Fund reserves (£10 million in 2017/18 and £5 million in 2018/19 for a transformation fund and a balanced position for 2019/20 and 2020/21). This also involved the council reducing its overall cost base and incorporating further efficiency savings into budgets.

Implementation of the effective redesign of services and a move to a commissioning-led approach, including the digital strategy, is key in the delivery of the required savings needed to maintain financial sustainability over the short to medium term. The challenge of continuing to deliver this ambition is increased in the context of the demand pressures and impact on income of Covid-19.

Annual budget presentation

The annual budget was approved by Council on 10 March 2021. The budget report set out the general fund revenue and capital budgets for 2021-22, together with the general fund revenue budget for 2022-26. The revenue budget showed the need to make savings in 2021-22 of £30.4 million. The savings were identified within the report, being a combination of income raising, cost saving and redesign.

General Fund revenue budget and benefits realisation

The medium term strategy agreed by Council on 10 March 2021 identified a need to make savings of £30.4 million, the medium term financial outlook described in the report was consistent with previous years, that a significant level of recurring savings will continue to be needed. The total value of recurring savings in 2021/22 is £26.2m. However If no action were taken by the Council then useable reserves of £278 million would be required to support current services, which is neither sustainable nor available.

Deficits are forecast for each of the next five years, before further savings plans:

General Fund revenue budget	2021-22 £000	2022-23 £000	2023-24 £000	2024-25 £000	2025-26 £000
Net service expenditure	499,560	510,328	524,116	537,897	551,330
Funding	(473,320)	(465,429)	(466,816)	(468,513)	(470,651)
Deficit	26,240	44,899	57,300	69,384	80,679

(Source: 10 March 2021 – Council report)

Wider scope and Best Value

Financial sustainability (continued)

Savings plans to deliver the 2021-22 balanced budget.

The Council is transparent about the level of savings required in 2021-22 and over the medium term. Savings are required from transformation of the workforce and effective use of digital technology underpinned by services redesign. A Transformation Fund of £2.5 million is held as at 31 March 2021, to be utilised to make recurring savings through delivery of the Being Digital Strategy.

Progress against the delivery of the savings plan will be reported at the end of quarter one and work to assess and forecast the delivery of change, savings and / or income is in progress to meet the reporting deadlines set by the Council. We note that the Council has identified the individual elements of the £26.2 million and does not have a significant unidentified savings target.

Use of reserves

The Council has built up reserves during 2020-21, with an increase of £36.2m to reserves of £71.6m. The majority of the increase £33.7m due to Covid-19 funding from the Scottish Government which is earmarked to be spent in line with the grant conditions into 2021/22. So the council has increased reserves during 2020-21 by £2.6m.

The council at this stage is looking to invest some of the earmarked reserves to deliver recurring savings for the future, and to support partner organisations where the Covid19 pandemic has required reserved backed financial guarantee support, should these guarantees be called upon.

As at 31 March 2021 the Council had uncommitted general fund reserves of £12.5 million which equates to 2.3% of Net Cost of Services of £532 million (2.2% as at 31 March 2020). These reserves are to support the delivery of services in the case of unexpected issues, and a reserves strategy is in place.

We consider that this level of reserves is reasonable for a Council of the size of Aberdeen City Council, however the risk for the Council is the non-delivery of savings which would impact on these reserves, particularly associated with the additional impact of Covid-19.

General Fund Reserves	31 March 2020 £000	Increase /(utilisation) £000	31 March 2021 £000
Transformation Fund	3,455	(976)	2,479
Second/Long Term Empty Homes	12,736	1,924	14,660
Covid-19 earmarked reserves	-	33,633	33,633
Uncommitted General Fund Reserve	12,000	500	12,500
Support and Guarantees	1,811	1,803	3,614
Other Earmarked reserves	5,388	(690)	4,698
Total General Fund Reserves	35,390	36,194	71,584

Financial sustainability (continued)

Covid 19 (extract from BVAR)

In response to Covid-19, the council produced a Financial Resilience Recovery Plan in June 2020. This identified the council could face a budget deficit of £32 million in 2020/21. The Urgent Business Committee's approval of the plan demonstrates a sound planning and budget setting process and an ability to respond to unforeseen risks arising. Within this process, the council revised its budget and reduced or delayed non-essential investment. All decisions made were clearly aligned with the council's service delivery plans and long-term strategies.

The Financial Resilience Recovery Plan included information on lost income, additional costs (including approved savings that were at risk of not being achieved) and expected grant funding related to Covid-19. It set out a range of scenarios and planned actions to enable the council to close the emerging deficit.

It also included information on the expected impact in relation to the HRA, ALEOs and the Common Good Fund

The council also put in place a range of measures intended to ensure ongoing scrutiny of its financial management. This included a Covid-19 control environment risk assessment and gap analysis, and Covid-19 specific risk registers to help manage and minimise specific risks in the short term. As at the end of December 2020, the council was projecting a deficit of £2.5 million for 2020/21. This reflected receipt of additional income from the Scottish Government and tight control on non-essential spend, demonstrating that the council has taken appropriate action to minimise the financial impact of Covid-19.

While the council has set a balanced budget for 2021/22, it will continue to face financial challenges in the future. The Medium-Term Financial Strategy indicates that, even after taking the decisions to implement the agreed service redesign, there will still be an accumulated funding shortfall of £55 million by 2025/26. This shortfall means that further work will be needed to identify service redesign opportunities to reduce costs and increase income where possible over the next two to five years.

Cash and Short Term Investments (Liquidity)

Liquidity	31 March 2020 £000	31 March 2021 £000	Movement £000
Cash and cash equivalents	101,542	119,699	18,157
Short term investments	50,454	40,277	(10,177)
Short term borrowing	(208,162)	(232,391)	(19,253)
Current liquidity	(56,166)	(72,415)	(11,273)

The Treasury Management Strategy states that investment priorities are security of capital and the liquidity of investments. Liquidity is a key measure of the Council's ability to meet its liabilities as they fall due. The Council's current asset/liability ratio is now 0.68:1 (0.73:1 in 2019-20), similar to the level before the bond was issued for capital investment in the City.

Within the BVAR, it was recommended that the Council review its longer-term financial plan which was established when Bond financing was raised.

Financial sustainability (continued)

Financial management

The Council monitors its financial position on a routine basis and is borrowing in line with its financial plans. We note that the Council's credit rating was rated by Moody's as A1 stable on 18 January 2021, with recognition of the Council's strong financial management detailed within Moody's assessment. The negative outlook is in line with the negative outlook on the UK Sovereign. The report also highlights challenges around the ambitious savings plans and key project risks associated with the development of the TECA complex. We have reflected associated points on the previous page.

Prudential Code

The key objectives of the Prudential Code are to ensure that the Council's capital programme is affordable, prudent and sustainable, and that treasury management decisions are taken in line with good professional practice. Annually the Council has to set out its prudential indicators to provide a framework to work within to ensure that Council does not breach its prudential indicators as borrowing increases to fund capital investment.

Our view – financial sustainability

There is a robust approach to setting the annual, medium term and longer term financial plan.

There is an annual review of the treasury management strategy and prudential indicators.

The BVAR recommended that the Council ensure its longer-term financial strategy is reviewed.

There remains a residual risk that in the medium to long term, transformation does not deliver the benefits and savings expected, or does not deliver them at the pace required to deliver a balanced budget without impacting services. There is significant uncertainty as a result of the impact of Covid-19, which the Council continues to monitor and assess.

Governance and transparency

Governance and transparency is concerned with the effectiveness of scrutiny and governance arrangements, leadership and decision-making, and transparent reporting of financial performance.

The Council continues to enhance and refine its governance arrangements, including revision from March 2020 as a result of Covid-19. During 2020-21 the Council undertook its annual review of the Scheme of Governance.

The ALEO Assurance Hub was due to review, by exception, the level of ALEO risk to the Council in May when the COVID-19 pandemic was at its peak. The pandemic response had implications for each ALEO as the Council and the city as a whole responded to national lockdown, including some ALEO staff being furloughed and their operations being significantly altered. In recognition of this rapidly evolving picture and the cancellation of the Audit, Risk and Scrutiny Committee meeting due in May as a result of the pandemic, Chief Officers met with each ALEO during lockdown to maintain oversight of their financial, risk and governance profiles. This included consideration of the impact of the pandemic. At its meeting on 30 June 2020, the Urgent Business Committee considered the Financial Resilience Recovery Plan and this included an assessment of the risk that ALEOs presented the Council. The ALEO Assurance Hub then reported to the Audit, Risk and Scrutiny Committee in October 2020, providing an update, by exception, on the governance arrangements, financial management and risk management frameworks for each ALEO.



Full implementation of the TOM was achieved during 2020/21, with the wider transformation programme's overall aim being to deliver up to £125 million of accumulated savings by 2022/23. The effective redesign of services and a move to a commissioning-led approach, including the digital strategy, has resulted in wide ranging changes and allowed the council to successfully deliver the required savings needed to maintain its financial sustainability over the short to medium term.

Committee Structures

In response to Covid-19, the council moved quickly to utilise its Urgent Business Committee. Between March and September 2020, the full council and most committees were put into abeyance and the Urgent Business Committee became the main decision making and scrutiny forum within the council. This involved:

- Introducing a temporary standing order to allow virtual attendance at meetings.
- Reducing the UBC membership from nine to five (only the group leaders).

The administration rejected a procedural motion from the opposition to revert to full membership in May 2020 pending a report to the UBC in June which was to consider various governance issues. Full membership was reinstated alongside the wider committee structure in August 2020.

Scrutiny

There is a high degree of scrutiny and challenge exercised by officers and members. This scrutiny is facilitated through the revisions to the committee structure and terms of reference which are regularly reviewed.

Standards of conduct for prevention and detection


The Council has a range of procedures for preventing and detecting fraud and irregularity including: a whistleblowing policy; fraud, bribery and bribery policy; and codes of conduct for members and officers. We assessed these to confirm that they were appropriate, readily available to staff and are regularly reviewed to ensure they remain relevant and current.

We consider that the Council has appropriate arrangements for the prevention and detection of bribery and corruption.

Governance and transparency

Annual Governance Statement

The Annual Governance Statement within the Council's annual accounts sets out the Council's conclusion on the effectiveness of governance and the basis for that conclusion. It describes the sources of assurance to support the Council's compliance with the seven principles of the CIPFA/SOLACE framework *Delivering Good Governance in Local Government*. The Annual Governance Statement includes areas where there is future development in governance and where governance issues have been identified. It concludes that the Council's Code of Governance operates effectively.


 We consider that the Annual Governance Statement shows an appropriate and accurate reflection of the Governance arrangements at the Council including developments in response to Covid-19 and planned and ongoing developments at the Council and its ALEOs.

National Fraud Initiative (NFI)

The NFI in Scotland brings together data from local government, health boards and other public sector bodies. Matching data obtained from the systems of participating bodies allows the identification of potentially fraudulent claims on the public purse including housing benefit fraud, occupational pension fraud and payroll fraud.

The Council submitted received matches for investigation during January 2021, to identify potential frauds or errors, with a deadline of 30 September 2021.

Risk management

 During 2020-21, Assurance Maps were developed to provide Audit, Risk and Scrutiny Committee with an overview of the sources of assurance across the Council.

The Risk Management Policy was adopted along with supporting documents including a Risk Appetite Statement.

The Council also established a group of Risk Champions that support the Corporate Risk Lead, Risk Managers and Owners to embed the Council's risk management processes.

Risk management is embedded throughout the Council in the way it is organised, conducts business and transacts.

Local Area Network ('LAN')

KPMG chaired a meeting of the LAN on 10 March 2021, attended by Audit Scotland, Care Inspectorate and Education Scotland which supported risk assessment and information sharing. It did not give rise to any amendment to the audit strategy.

Internal audit

The Internal Audit plan for 2020-21 was agreed by the Audit, Risk and Scrutiny Committee on 12 February 2020 and amended as agreed by the Urgent Business Committee on 6 May 2020, and the Audit, Risk and Scrutiny Committee of 9 December 2020. This reflected the advent of COVID and the impact this had on the ability to complete the Plan. Only 3 audits contained in the 2020-21 plan were completed by the end of the year along with 12 relating to 2019/20. A further 2 were with management for comment and 3 others were in progress.

The volume of work completed during 2020/21 is less than previous years, due to the impact of Covid 19 on the resources and capacity of the Internal Audit team and of audited Services.

We reviewed internal audit reports and conclusions, and consider that they do not indicate additional risks and there was no impact on our audit approach. Internal audit's annual opinion confirmed, that "reasonable assurance can be placed upon the adequacy and effectiveness of the Council's framework of governance, risk management and control in the year to 31 March 2021."

Open internal audit recommendations are monitored by officers and the remediation actions reviewed by Internal Audit prior to closure. The outstanding actions which were overdue was 37 as at 31 March 2021 this is a decrease during 2021 compared to 39 as at 31 March 2020 and comparable to 14 as at 31 March 2019.

Transparency

Transparency continues to be an important aspect of good governance and is expected by stakeholders. The Council makes committee meeting agendas and minutes available online and reports are publicly available in advance of meetings.

Full Council meetings are also webcast.

We consider that the Council conducts its business transparently.

Governance and transparency (continued)

Our view – governance and transparency

The Council has continued to enhance its governance framework and has been awarded the CIPFA Governance Mark of Excellence. It exhibits strong and effective governance and has engaged with stakeholders to conduct self assessment and identify improvement opportunities.

In 2020-21 it has continued development of risk management arrangements, self assessment of governance, committee effectiveness and review of policies.

Revisions made to governance in respect of operating during Covid-19 were subject to scrutiny and challenged by members, reported transparently and reassessed by officers.

Members robustly challenge and scrutinise management with a clear focus on the communities and citizens they represent, in respect of governance, process and matters presented for decision.

We consider that the Council operates in an appropriately transparent manner.

Best Value and Value for Money

Value for money is concerned with using resources effectively and continually improving services

To consider how effectively the Council demonstrates Best Value in its delivery of services we consider the audit findings across the four audit dimensions. This section includes our conclusions relating to the audit dimension of Value for Money which contribute the delivery of Best Value.

We are required to assess and provide conclusions in the Annual Audit Report in respect of four wider scope dimensions: financial sustainability; financial management; governance and transparency; and value for money. We set out an overview of our approach in the audit strategy. Given the delivery of the Council's BVAR alongside this year's financial statement audit, we summarise here its key messages:








- Aberdeen City Council has demonstrated significant improvements in key areas since its 2015 Best Value report. A major transformation programme has led to an effective organisational structure and improved governance and reporting arrangements. The council has delivered challenging savings targets, and ambitious capital projects, while delivering services within budget. Its financial management arrangements are well developed alongside governance requirements associated with its bond holding.
- The council has ambitious plans for the city, which are clearly aligned to Community Planning Aberdeen's (the CPP) Local Outcomes Improvement Plan and its vision for the area.
- Performance is reported against the CPP's Aberdeen Outcomes Framework. The CPP and council have made mixed progress in improving outcomes. The council's performance is improving in some key services, and it has taken steps to address performance issues in services such as education and housing. But the pace of improvement has been slower than that of some other councils and needs to increase.
- During this period of change, the council's Corporate Management Team has shown clear leadership in driving the improvements, successfully changing the organisational culture and working closely with officers to embed change.
- Councillors and officers work well together. The administration set out a clear vision and this continues to be central to how it participates in, and leads, activities. It is committed to and supports the ongoing transformation programme.
- There is broad political support among councillors for the vision and supporting priorities, giving the council a long-term strategic direction. There are recognised tensions between the administration and opposition, but the political balance of the council, and delegation to officers, has limited the impact of this on council business. Nevertheless, greater cross-party working would benefit the council and residents.
- The council works well with its partners and communities. Residents and stakeholders are regularly consulted on priorities and specific services. There are also examples of community engagement and community empowerment across the council and CPP.
- The council has structured processes for using self-assessment, performance information, benchmarking and feedback to identify improvement projects. In some instances, recent projects are focused on longer-term outcomes and have yet to result in improved performance.
- The council has developed its performance management arrangements and public performance reporting, making greater use of real-time data, but how overall progress against priorities is reported could be simplified to further aid public understanding and scrutiny.
- Over the last four years, the council has successfully delivered savings and remains on track to meet its £125 million five-year target. This has largely been managed through digital transformation and staff reductions. But it has also had to rely on non-recurring savings and has used reserves to fund transformation projects. Looking forward, the council has committed to £131 million of savings over the next seven years as part of its ongoing transformation.
- The council has reacted well to challenges from the Covid-19 pandemic since March 2020. Governance arrangements were restructured quickly, and service delivery was adapted and facilitated by good working relationships with partners and the use of digital technologies.

In addition, in respect of value for money, there remains a robust performance management system with targets and trend analysis. The use of options appraisal, scrutiny, challenge and, as recommended in the BVAR, lessons learned reporting, supports achievement of value for money.












Appendices




Required communications with the Audit, Risk and Scrutiny Committee

Type	Response
Our draft management representation letter	 We requested one specific representation regarding agency / principal classification in addition to those areas normally covered by our standard representation letter for the year ended 31 March 2021.
Adjusted audit differences	 There were four adjusted audit differences. See appendix three.
Unadjusted audit differences	 There are seven unadjusted differences: related to depreciation of PPE, value of PPE, bond accounting and asset classification. In line with ISA 450 we request that you adjust for these items. However, they will have no effect on the opinion in the auditor's report, individually or in aggregate. See appendix four.
Related parties	 There were no significant matters that arose during the audit in connection with the entity's related parties.
Other matters warranting attention by the Audit, Risk and Scrutiny Committee	 There were no matters to report arising from the audit that, in our professional judgment, are significant to the oversight of the financial reporting process.
Control deficiencies	 We communicated to management in writing all deficiencies in internal control over financial reporting of a lesser magnitude than significant deficiencies identified during the audit that had not previously been communicated in writing.
Actual or suspected fraud, noncompliance with laws or regulations or illegal acts	 No actual or suspected fraud involving Group or Component management, employees with significant roles in Group-wide internal control, or where fraud results in a material misstatement in the financial statements were identified during the audit.

Type	Response
Significant difficulties	 No significant difficulties were encountered during the audit.
Modifications to auditor's report	 None.
Disagreements with management or scope limitations	 The engagement team had no disagreements with management and no scope limitations were imposed by management during the audit.
Other information	 No material inconsistencies were identified related to other information in the annual accounts. The Management Commentary is fair, balanced and comprehensive, and complies with the law.
Breaches of independence	 No matters to report. The engagement team and others in the firm, as appropriate, the firm and, when applicable, KPMG member firms have complied with relevant ethical requirements regarding independence.
Accounting practices	 Over the course of our audit, we have evaluated the appropriateness of the Group's accounting policies, accounting estimates and financial statement disclosures. In general, we believe these are appropriate.
Significant matters discussed or subject to correspondence with management	 The key audit matters (summarised on pages nine to 12) arising from the audit were discussed, or subject to correspondence, with management.

Additional report relating to EU Public Interest Entities

Type	Response
Our declaration of independence	 No matters to report. The engagement team has complied with relevant ethical requirements regarding independence.
Key audit partner(s)	 We have identified each key audit partner at page three in our Audit Strategy report dated 15 February 2021.
Independence of external experts engaged by KPMG and non-KPMG auditors	 We have not engaged external experts or engaged non-KPMG auditors for the performance of aspects of our group audit.
Communications with audit committee and management	 We have described the nature, frequency and extent of communication with the ARSC and management in our Audit Strategy report dated 15 February 2021.
Scope and timing of the audit	 We have described the scope and timing of the audit in our Audit Strategy report dated 15 February 2021.
Audit methodology	 Our audit methodology is described at page five and six in this report.
Valuation methods	 On page nine to 12 (and in the accounting policies of the annual accounts), we report the valuation methods applied to the items in the financial statements and the impact of any changes.
Going concern assessment	 There are no significant matters affecting the entity's ability to continue as a going concern.
Requested explanations and documents	 No matters to report. All requested explanations and documents were provided by management.

Type	Response
Materiality	 Quantitative materiality applied to the audit of the financial statements as a whole and materiality for balances/disclosures affected by qualitative factors is set out in our Audit Strategy report dated 15 February 2021.
Non-compliance with laws and regulation or articles of association	 No actual or suspected non-compliance with laws and regulation or articles of association were identified during the audit.
Significant deficiencies in internal control	 There are no significant deficiencies to report in this report or our report dated 15 February 2021.
Significant difficulties	 No significant difficulties were encountered during the audit. The significant matters (pages seven to 21) arising from the audit were discussed, or subject to correspondence, with management. In our professional judgment, no matters arose from the audit that were significant to the oversight of the financial reporting process.
Non-KPMG component auditors	 We did not rely on the work of any non-KPMG component auditors in 2020-21.
Management's approach to consolidation	 We report on management's approach to consolidation on page 20. It is consistent with the Code. The consolidated financial statements include all material subsidiaries.
Independence – Relationships and audit fees	 No relationships have been identified between the firm, and the entity that, in our professional judgement, may reasonably be thought to bear on independence. We received £273,230 of fees during the period covered by the annual accounts for audit services provided by the firm and KPMG member firms to the entity and components controlled by the entity. There were no non-audit fees receivable.

Auditor independence

Assessment of our objectivity and independence as auditor of Aberdeen City Council (“the Council”)

Professional ethical standards require us to provide to you at the conclusion of the audit a written disclosure of relationships (including the provision of non-audit services) that bear on KPMG LLP’s objectivity and independence, the threats to KPMG LLP’s independence that these create, any safeguards that have been put in place and why they address such threats, together with any other information necessary to enable KPMG LLP’s objectivity and independence to be assessed.

This letter is intended to comply with this requirement and facilitate a subsequent discussion with you on audit independence and addresses:

- General procedures to safeguard independence and objectivity;
- Independence and objectivity considerations relating to the provision of non-audit services; and
- Independence and objectivity considerations relating to other matters.

General procedures to safeguard independence and objectivity

KPMG LLP is committed to being and being seen to be independent. As part of our ethics and independence policies, all KPMG LLP partners and staff annually confirm their compliance with our ethics and independence policies and procedures including in particular that they have no prohibited shareholdings. Our ethics and independence policies and procedures are fully consistent with the requirements of the FRC Ethical Standard. As a result we have underlying safeguards in place to maintain independence through:

- Instilling professional values;
- Communications;
- Internal accountability;
- Risk management; and
- Independent reviews.

The conclusion of the audit engagement director as to our compliance with the FRC Ethical Standard in relation to this audit engagement and that the safeguards we have applied are appropriate and adequate is subject to review by an engagement quality control reviewer, who is a partner not otherwise involved in your affairs.

We are satisfied that our general procedures support our independence and objectivity.

Independence and objectivity considerations relating to the provision of non-audit services

Summary of fees

We have considered the fees charged by us to the Council and its affiliates for professional services provided by us during the reporting period. We have detailed the fees charged by us to the Council and its related entities for significant professional services provided by us during the reporting period overleaf, as well as the amounts of any future services which have been contracted or where a written proposal has been submitted.

Total fees charged by us for the period ended 31 March 2021 can be analysed as follows (there are no future services - contracted or with written proposal submitted, with the exception of continuing audit services).

Total fees charged by us for the period ending 31 March 2020 can be analysed as follows:	2020-21 continuing (inc VAT) £	2019-20 (inc VAT) £
Audit of the Council’s financial statements	264,230	264,710
Audit of subsidiaries (Aberdeen City Council Charitable Trusts)	9,000	10,560
Total audit services	273,230	275,270
Non-audit services	-	-
Total	273,230	275,270

Appendix two

Auditor independence

The ratio of non-audit fees to audit fees for the year was 0 : 1. We do not consider that the total non-audit fees create a self-interest threat.

Joint ventures

We are appointed by the Accounts Commission via Audit Scotland as external auditor of Aberdeen City Council Charitable Trusts and Aberdeen City Integration Joint Board.

We are also appointed as external auditor of Aberdeen Sports Village Limited, a subsidiary of the Council, this is not an appointment of the Accounts Commission.

Contingent fees

Under the FRC's Revised Ethical Standard, no new tax contingent fees for listed entities can be entered into after 17 June 2016. We confirm that no new contingent fees for tax services have been entered into for the Council since that date.

Supplier relationship

KPMG LLP paid £273,230 to the Council in the year ended 31 March 2021, in relation to rent, rates and services. This is not material to the Council or to KPMG LLP and we note that it is at a commercial "arm's-length" rate.

Independence and objectivity considerations relating to other matters

There are no other matters that, in our professional judgment, bear on our independence which need to be disclosed to the Audit, Risk and Scrutiny Committee.

Confirmation of audit independence

We confirm that as of the date of this letter, in our professional judgment, KPMG LLP is independent within the meaning of regulatory and professional requirements and the objectivity of the Audit Director and audit staff is not impaired.

This report is intended solely for the information of the Audit, Risk and Scrutiny or Urgent Business Committee and should not be used for any other purposes.

We would be very happy to discuss the matters identified above (or any other matters relating to our objectivity and independence) should you wish to do so.

Yours faithfully

KPMG LLP

Appendix three

Audit differences - adjusted

The table below lists the adjusted audit differences identified during the course of our 2020-21 audit procedures. In addition to the audit adjustments, we identified disclosures within the annual accounts which required amendment related to the basis of preparation, estimates and judgements, capital commitments and the remuneration report.

In addition to the below, a presentation amendment was made to increase gross income and expenditure for 2020-21 by approximately £44 million and re-state the prior year comparative to that as reported in 2019-20, regarding Aberdeen Western Peripheral Route. This had no net impact on the CIES. The Council also identified an additional £2.8 million income due to the IJB, which the Council in turn was entitled to from a third party. Associated income and expenditure was adjusted.

Adj	Nature of adjustment	Balance sheet		Income and expenditure account	
		£'000 DR	£'000 CR	£'000 DR	£'000 CR
1	Capital Commitments: The capital commitments disclosure did not disclose the commitment for the new Milltimber Primary School despite being over the disclosure threshold of £5 million.				
2	Remuneration report: The following errors were identified in the Remuneration Report. <ul style="list-style-type: none"> Table 8 Pension Benefits - Senior Employees - the figure of the chief executive contains a transposition error and should be £31,001, not £30,001. Pension Scheme Contribution Rates - the bandings for the Pension Scheme Contribution Rates have not been updated since prior year and are therefore incorrect. Table 1 Remuneration Bands - the correct number of employees for the £50,000-£54,999 band should be 230 and the correct number of employees for the £55,000-£59,999 band should be 171. 				
3	Covid-19 grants: the following items should be corrected in order to be in line with the the LASAAC guidance on Accounting for Covid-19 grants: <ul style="list-style-type: none"> School Transport – Capital value £13,082.99, treated as agency & recommendation is principal Self Isolation – £118,000, treated as principal & recommendation is agency COVID-19 £500 payments to council staff – £882,830.04, treated as principal & recommendation is agency. 				
4	Accrual of income (debtors / income)	2800			2,800
	Accrual of expenditure due IJB		2,800	2,800	
	Missed Bon Accord Income: The income from a rental by Bon Accord Care had not been invoiced for some years: £1.7m prior year and £1.1m in current year, this balance falls within the coding of the IJB budgets, and as such this is an expenditure in the council and income for the IJB so a creditor for this has been reflected in the ACC accounts. This is not material to the prior year.				

Appendix three

Audit differences -unadjusted

The table below lists the unadjusted audit differences identified during the course of our 2020-21 audit procedures. These adjustments are not considered material individually or in total. A number of items relate to reclassification between non tangible asset categories in particular which we do not consider material.

The net I&E income is CR £7,222k.

Adj	Unadjusted Misstatements (Income and Expenditure impact) Nature of adjustment	Balance sheet		Income and expenditure account	
		£'000 DR	£'000 CR	£'000 DR	£'000 CR
1	Property, Plant and Equipment	3,653			
	Depreciation				3,653
	Depreciation: During our review of the depreciation it was noted that the ICT Infrastructure asset depreciation was not calculating correctly due to the original asset remaining useful life being used in the system for subsequent additions to the asset. KPMG have recalculated the depreciation of the asset as if each year a new ICT infrastructure asset were to be created with a useful life of 5 years. This results in their being an overstated of the accumulated depreciation on the ICT Infrastructure asset of £3,653,000.				
2	Property, Plant and Equipment	1,800			
	Depreciation				1,800
	Valuation of P&J Live: The Council valuer provided a valuation as at 30 November 2020 which was the same as the valuation as at 31 March 2020, £246 million. Depreciation had been charged in year resulting in a net book value in the draft financial statements of £240.6 million. We challenged what the appropriate carrying value was and the Council's valuer provided an updated valuation of £242.4 million. This resulted in an unadjusted misstatement of £1.8 million being the difference between the net book value and updated valuation.				
3	Bond premium	1,713			
	Bond EIR	56			
	Interest payable				1,769
	Bond accounting: While management updated the model previously used to calculate the entries required annually in respect of bond accounting, following audit discussions and an unadjusted difference identified in the prior year, there remained some inconsistencies in the way the model calculates the required journals in 2020-21. Following management review of the model and provision of an updated version, an unadjusted difference is identified in respect of the split of balances.				

Appendix three

Audit differences -unadjusted

Adj	Unadjusted Misstatements (balance sheet only) Nature of adjustment	Balance sheet		Income and expenditure account	
		£'000 DR	£'000 CR	£'000 DR	£'000 CR
4	Property, Plant and Equipment	799			
	Capital Creditors		799		
Missing Accrual: Capital spend incurred in year had not been accrued at 31.3.2021, this resulted in missing value of PPE and Capital creditors at 31.3.2021.					
5	Property, Plant and Equipment	520			
	Revaluation Reserve		520		
Incorrect Valuation: The valuation of Tillydrone Community Hub was understated by £520k at 31.3.2021					

Presentational Unadjusted Misstatements	
Adj	Nature of adjustment
6	Being reclassification of Crown Street property in which there is a movement between Operational Property, Plant and Equipment and Assets held for Sale PPE of £270k
7	Being reclassification of Tanfield Walk in which there is a movement between Council Dwellings and Assets Held for Sale of £54k
8	Being reclassification of Tilydrone Community Hub in which there is a movement between Assets under construction and Operational Property, Plant and Equipment of £2,860k

2020-21 recommendations

Finding(s) and risk(s)	Recommendation	Agreed management actions / audit update 2020-21
<p>1. Revaluation review not sufficiently precise</p> <p><i>Audit dimensions: financial management – Accounts preparation</i></p>		<p>Grade two</p>
<p>Although an Accountant reviews the valuations provided by the Council's valuer and district valuer and challenges any obvious error or significant changes using a set threshold, we consider that they do not have sufficient information/expertise to challenge the indices, market valuations, size of land / buildings, assumptions on cashflows etc.</p> <p>We therefore consider that while it enhances the control environment, it is not carried out with sufficient expertise or precision to be relied upon or considered effective to support the audit process.</p>	<p>Auditing standards require Auditors to identify a management control where there is a significant audit risk. In the case of Revaluation Review Risk we have not been able to identify a management control which is carried out to an acceptable level of expertise.</p> <p>We recommend that should Management wish to meet this requirement they will need to carry out a predictive review of the methodology and assumptions that are being proposed to calculate revaluation each year.</p> <p>This would likely require the use of an additional professional valuer, perhaps on a sample basis. We do not commonly find this occurs across our client base.</p> <p>This weakness did not impact upon our planned audit approach.</p>	<p>Based on the current controls in place management are content with the current arrangements.</p>
<p>2. Depreciation of assets where additions are grouped</p> <p><i>Audit dimensions: financial management</i></p>		<p>Grade three</p>
<p>When completing the depreciation SAP for Aberdeen City Council, the depreciation for one of the disaggregated portions was above our acceptable difference.</p> <p>Investigation identified that this was caused by one asset, ICT Installation, fully depreciating in the year. When enquired with management this was because the asset had reached the end of its useful life in their system but the asset had been added to over a number of years, therefore the depreciation was being calculated incorrectly based on only the initial capitalisation date.</p> <p>We confirmed this did not apply to other assets.</p>	<p>For assets included in the register where the additions are grouped together but do not form the same physical asset, a new asset should be created in AIRS for each years' addition.</p>	<p>Implemented.</p>

2020-21 recommendations

Finding(s) and risk(s)	Recommendation	Agreed management actions / audit update 2019-20
<p>3. Management Review of Pension Assumptions</p> <p><i>Audit dimensions: financial management – Accounts preparation</i></p>		<p>Grade two</p>
<p>Testing of the Management review of Pension assumptions identified that while the control environment has strengthened, it does not meet the high bar required to enable KPMG to rely upon it.</p> <p>Auditing standards require auditors to identify a management control where there is a significant risk. In the case of the defined benefit pension liability significant risk, we have not been able to identify a management control which is carried out to an acceptable level of expertise as required by the auditing standards.</p> <p>Due to the specialist nature of pension assumptions, we consider that the officer carrying out the review does not have the necessary specific expertise to fully review and challenge the assumptions and estimates that the Actuary suggested for the Defined Benefit Obligations.</p>	<p>We recommend that should management wish to meet this requirement, that they will need to carry out a predictive review of the methodology and assumptions that are being proposed to calculate the net liability of the defined benefit pension scheme held by the Council.</p> <p>This would require the services of an additional independent actuary.</p> <p>This control point does not impact upon our planned audit approach and is a common audit finding across our portfolio.</p>	<p>Based on the current controls in place management are content with the current arrangements.</p>

Appendix four

Prior year recommendations

We follow up prior-year audit recommendations to determine whether these have been addressed by management. The table below summarised the recommendations made during the 2019-20, 2018-19, 2017-18 and 2016-17 audits and their current status. We have not yet verified management's status update.

Year	Number of recommendations	Fully Implemented	In progress at June 2021
2019-20	3	3	n/a
2018-19	4	2	2
2017-18	Considered superseded by 2018-19		
2016-17	1	0	1

Finding(s) and risk(s)	Recommendation	Agreed management actions / audit update 2019-20
<p>1. Year end Accruals process</p> <p><i>Audit dimensions: financial management – Accounts preparation</i></p>		Grade two
<p>Testing of the year end cut-off identified two significant payments that were made for capital works completed in March 2020, however the formal approval of the works and payment took place in April 2020. The financial statements to 31 March 2020 should reflect all works completed to 31 March 2020 and as such these payments should be accrued into the Financial Statements for year to 31 March 2020, and not in April 2020.</p>	<p>It is recommended that the Council review its year end accruals processes to reflect the requirements of the Accrual concept, and or review its accounting policy to reflect the actual accruals practice for Accruing Capital works completed in year and signed off in the following year.</p>	<p>Timing for preparation of the draft accounts and deadlines set to achieve this was the reason for the omission.</p> <p>Agreed: to review year end instructions to ensure appropriate accruals are identified and recorded.</p> <p>Implementation Date: Deadline 31 December 2020.</p> <p>2020-21 management update (complete):</p> <p>The capital accruals process has been reviewed and updated for the 2020-21 Accounts. This recommendation is considered to be complete.</p>

Appendix four

2019-20 recommendations

<p>2. TECA commercial arrangements</p> <p><i>Audit dimensions: financial management</i></p>		<p>Grade two</p>
<p>Testing of the detailed and complex commercial agreements that are in place for the components of the TECA site has identified that for the Council to fully benefit from these legal agreements and manage associated risks, very close scrutiny and management of those contracts will be necessary.</p>	<p>It is recommended that the Council continue to work with operators to ensure there is sufficient and appropriate challenge to maximise benefit to the Council, and complete the post project evaluation as reported to the Capital Committee in November 2019.</p>	<p>Agreed.</p> <p>Implementation date: March 2021 for deadline.</p> <p>2020-21 management update (complete):</p> <p>Despite the TECA site working to a limited schedule during 2020/21 due to the Covid-19 restrictions P&J Live has been utilised by the NHS as a vaccination centre, this has minimised cost and maximised benefit by utilising the space available whilst also promoting the P&J Live arena. The hotels have been operational at different times throughout the year and have supported a comparatively high number of customers, although well down on what would be expected. These arrangements will continue to be reviewed as lockdown is eased further and when the TECA site opens fully for business again. Council officers have had an ongoing dialogue with operators regarding the financial situation throughout this period and remain committed to working with operators to maximise benefit to the Council.</p> <p>The post project evaluation will be reported to Committee once the AD Plant has been completed in 2021/22, which was delayed due to the pandemic restrictions during the year.</p>
<p>3. Management Review of Pension Assumptions</p> <p><i>Audit dimensions: financial management – Accounts preparation</i></p>		<p>Grade three</p>
<p>Testing of the Management review of Pensions assumptions identified that for the purpose of KPMG the officer carrying out the review did not have the necessary specific expertise to fully review and challenge the assumptions and estimates that the Actuary suggested for the Defined Benefit obligations.</p>	<p>Auditing standards require Auditors to identify a management control where there is a significant audit risk. In the case of the defined Benefit Pension Liability Risk we have not been able to identify a management control which is carried out to an acceptable level of expertise.</p> <p>We recommend that should Management wish to meet this requirement they will need to carry out a predictive review of the methodology and assumptions that are being proposed to calculate the net liability of the Defined Benefit Pensions held by the Council.</p> <p>This weakness did not impact upon our planned audit approach.</p>	<p>2020-21 management update (complete): Management have considered this financial control and have explored the methodology and reviewed the financial assumptions. A paper was prepared to evidence the review of the pension assumptions for the 2020/21 Annual Accounts and this review will be now conducted annually.</p> <p>Management now consider this recommendation to be complete.</p>

Prior year recommendations (continued) 2018-19

Finding(s) and risk(s)	Recommendation	Agreed management actions / update 2019-20
<p>1. Regular user access appropriateness review</p> <p><i>Audit dimensions: governance and transparency</i></p>		<p>Grade one</p>
<p>There is no regular review performed of user access to determine if the access is appropriate for active business users on the AIRS and Infosmart application, database and operating system (including privileged user access).</p> <p>User access is reviewed for the Oracle e-Financials and the Orbis Northgate applications, but the review does not establish if the user access assigned is appropriate for an individual's current role.</p> <p>Risk:</p> <p>Where user access is not reviewed on a regular basis, the risk is increased that individuals may gain or retain unauthorised access rights that are not needed for their business role. This can lead to controls and segregation of duties being by-passed, leading to erroneous or fraudulent transactions being processed.</p>	<ul style="list-style-type: none"> — Management should perform a periodic review of user access assigned to ensure that this is appropriate at the application, database and operating system level. — This should include an assessment of user access across the production, development and test environments to ensure appropriate segregation of duties exist. — Where inappropriate access is identified, this should be investigated and removed in a timely manner. — The review should be formal, documented and retained as evidence for audit purposes. 	<p>Original response: Agreed. Digital and Technology will lead on the implementation of this action, in conjunction with system owners to ensure consistency across all systems.</p> <p>Implementation date: 31 August 2018</p> <p>Responsible officer: Incident & Problem Co-ordinator, in conjunction with System Owners.</p> <p>Status update 2018-19: In progress.</p> <p>Whilst an email was circulated to all system owners within the Council advising them to remove any users who no longer required access to the system, this did not constitute a formal, documented and evidenced review suitable for audit purposes. We further note that this review appeared to be a one-off exercise, as opposed to periodic business-as-usual activity (e.g. quarterly user recertification).</p> <p>We note that the review did not consider the level of user access across environments to ensure appropriate segregation of duties between these environments. As the review was not formal in nature, there was no evidence of inappropriate access being further investigated and removed in a timely manner.</p> <p>Status update 2019-20: An ICT Access Control policy has been established. It includes appropriate principles regarding starters, leavers and amendments to user access. While it further reduces risk, it is not clear how access will be reviewed as recommended opposite.</p> <p>Status update 2020-21:</p> <p>User access will be reviewed on a regular basis by the relevant Service. Information from HR will be used to identify staff leavers, and Line Managers will be asked to assess and identify appropriate access for each employee.</p> <p>Finalisation of outstanding actions is to be escalated and overseen by the Risk Board to ensure completion during 2021/22.</p>

Prior year recommendations (continued)

2018-19

Finding(s) and risk(s)	Recommendation	Agreed management actions / update 2019-20
2. Assignment of highly privileged access and monitoring of access <i>Audit dimensions: governance and transparency</i>		Grade one
<p>Certain IT and business staff are assigned highly privileged access to the Council's IT systems (Oracle e-Financials, Orbis Northgate and Airs), required to perform user administration activities (e.g. assigning and changing user access rights), system development and configuration, and to ensure ongoing support and maintenance activities.</p> <p>We note that the Council does not monitor the activities performed by these accounts; security and event log auditing is either not enabled or not reviewed. For the purpose of relying on system generated reports for the external audit, we could not establish if the activities performed by these users were appropriate during the year . The weaknesses in the access assigned includes:</p> <ul style="list-style-type: none"> — The privileged access assigned allows users within the business to perform activities that should be segregated and/or pro-actively logged and reviewed to ensure appropriate; and — The Oracle e-Financials and Orbis Northgate system administrators within the business can make direct changes to the data within the underlying database and bypass system controls (not logged); and — A shared system administrator account is used for Airs by two members of business staff (not logged). — Risk: - Where privileged user access is not robustly controlled the risk is increased that: <ul style="list-style-type: none"> — unauthorised access is gained to process erroneous or fraudulent transactions, make changes to data, and system settings; — unauthorised changes are not detected and appropriate action taken; — IT / operational system downtime is experienced; and — the system does not function as intended by management. 	<p>Management should ensure that:</p> <ul style="list-style-type: none"> — A formal, documented and agreed policy is established that guides the Council's management of highly privileged access. — The sharing of the user accounts is investigated, risk assessed and the root cause is understood. — User accounts are only used by the approved and appropriate persons. — Each time the highly privileged accounts are used there should be a requirement that a supporting and approved incident ticket or change request is logged and retained. — The feasibility of implementing system audit logging for these highly privileged accounts is assessed, and if this is possible, a periodic review is performed over a sample of higher risk activity to ensure this was authorised and appropriate. — The logs are secured and retained in a segregated area that cannot be accessed by the users of the IT systems. 	<p>Original response: Agreed. Digital and Technology will lead on the implementation of this action, in conjunction with system owners to ensure consistency across all systems.</p> <p>Implementation date: 31 August 2018</p> <p>Responsible officer: Incident & Problem Co-ordinator, in conjunction with System Owners</p> <p>Status update 2018-19: In progress.</p> <p>Whilst a formal policy has been established to manage the Council's use of highly privileged access (as part of the overarching ICT Access Control Policy), there is scope for improvement in the day-to-day management of how these accounts are used.</p> <p>We note that there is currently no requirement to raise an incident or change ticket for each use of a privileged account, and we were not provided with any evidence of root cause analysis or restriction of privileged account sharing for AIRS.</p> <p>We note that audit logging is enabled for Orbis Northgate, eFinancials and Infosmart and the logs are securely stored in a segregated area , but regular reviews of these logs are not currently carried out.</p> <p>Status update 2019-20: An ICT Access Control policy has been established. It includes appropriate principles and sets expectations of users and system owners in respect of highly privileged access and logging. While it further reduces risk, it is not clear how access will be reviewed as recommended opposite.</p> <p>Status update 2020-21: Finalisation of outstanding actions is to be escalated and overseen by the Risk Board to ensure completion during 2021/22.</p>

Prior year recommendations (continued)

2018-19

Finding(s) and risk(s)	Recommendation	Agreed management actions / update 2019-20
Grade two		
<p>3. Changes to IT systems</p> <p><i>Audit dimensions: governance and transparency</i></p> <p>There is no system generated log of changes to show the full population of changes to the Council's IT systems (Oracle e-Financials, Orbis Northgate and AIRS). for example changes to underlying system code or configuration. Management is therefore unable to review the changes made to the system to ensure these are appropriately approved and tested.</p> <p>It is also noted that the system administrators for Oracle e-Financials and Orbis Northgate have access to the production, test and development environments.</p> <p>Risk:</p> <p>Where a system generated log of changes is not available and reviewed, the risk is increased that changes are made to the IT systems that do not function as intended.</p> <p>The risk is further increased where:</p> <ul style="list-style-type: none"> — user access is not reviewed on a periodic basis (as identified by internal audit in the Finance Systems review); — passwords to highly privileged user accounts are shared (finding 2); and — access to the production, test and development IT system environments are not segregated (this finding). 	<p>Management should ensure that:</p> <ul style="list-style-type: none"> — Access to the production, test and development IT system environments are appropriately segregated, and any exception is risk assessed and approved. — The feasibility of implementing a system generated change log for the application, database, and operating system is considered. Further, a sample of higher risk changes should be reviewed by an independent person on a periodic basis to identify if changes have been approved and tested. 	<p>Original response: Agreed. Digital and Technology will lead on the implementation of this action, in conjunction with system owners to ensure consistency across all systems.</p> <p>Implementation date: 31 August 2018</p> <p>Responsible officer: Incident & Problem Co-ordinator, in conjunction with System Owners</p> <p>Status update 2018-19: In progress.</p> <p>We note that there is no system generated changed log covering changes to key financial systems, and consequently no review of such changes being adequately approved and tested prior to release. Major changes to IT systems do come through the ACC Change Advisory Board, but cannot conclude that this covers all changes to IT systems.</p> <p>We were not made aware of risk assessment and / or approval relating to system administrators having access to multiple environments.</p> <p>Status update 2019-20: The management actions outlined are appropriate but their successful implementation has not been tested by external audit to date as no reliance was planned on general IT controls and the recommendation therefore remains open.</p> <p>Status updated 2020-21: Complete – not verified</p>

Prior year recommendations (continued)

2018-19

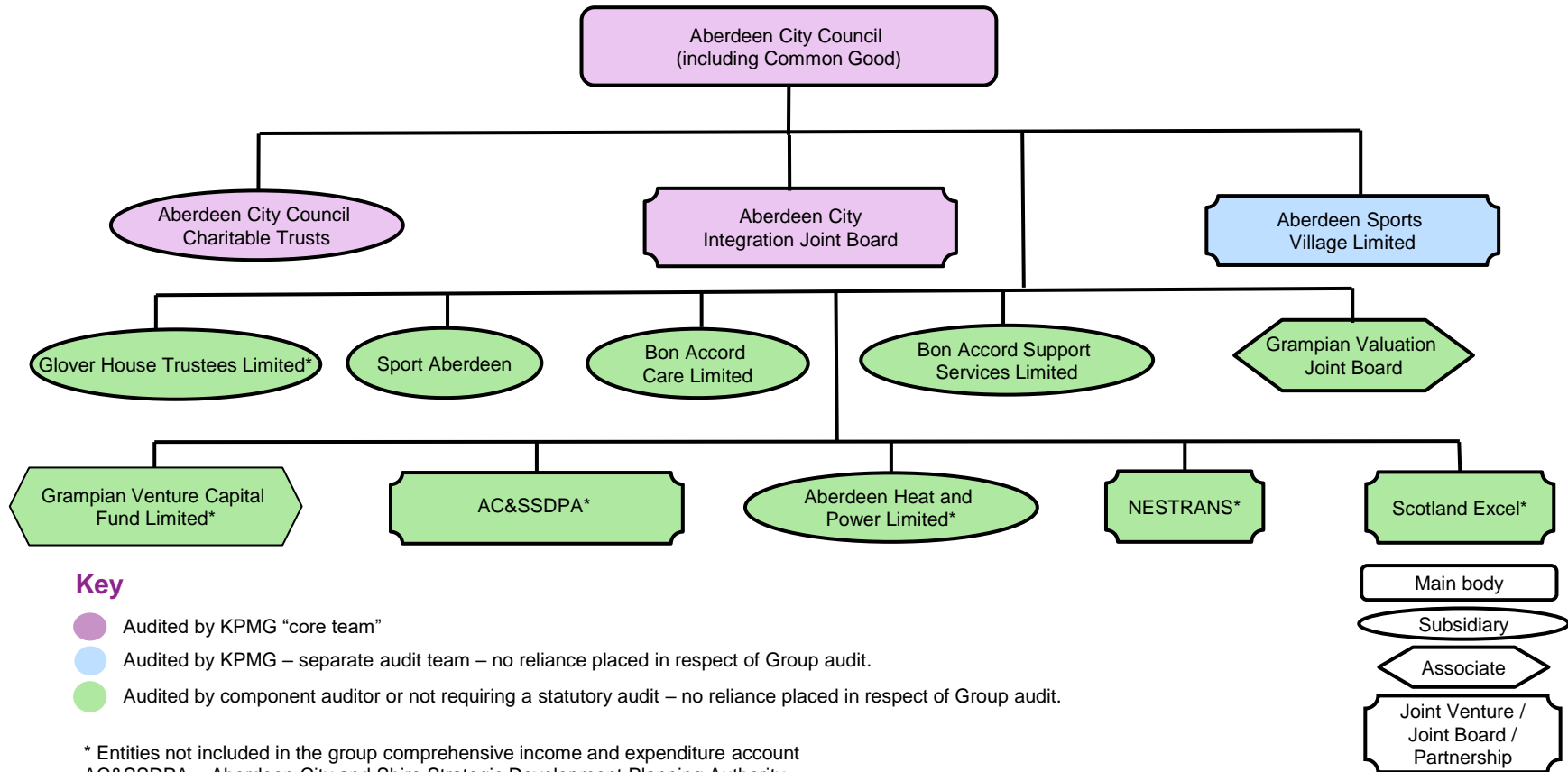
Finding(s) and risk(s)	Recommendation	Agreed management actions / update 2019-20
4. Password parameters configuration		
<i>Audit dimensions: governance and transparency</i>		
<p>The Council has established a range of information security policies and procedures which set out the minimum password parameters required.</p> <p>Our review identified the following which is not in line with the Council's information security policies and procedures:</p> <ul style="list-style-type: none"> — The Infosmart application does not have any password parameters assigned for the system administrator's accounts (the Council specifies these should be enforced). — The Airs application system administrator password has never changed (the Council specify these should be changed). — The Northgate application minimum password length is six characters (the Council specify this should be eight characters). <p>Risk:</p> <p>Where the passwords have weak configurations or are not compliant with the security policies approved by the Council, there is a risk that unauthorised users can have access to the applications. This could lead to system downtime, data not processed completely and accurately, or system changes that do not function as intended.</p>	<ul style="list-style-type: none"> — Management should review the password parameters and ensure that they are appropriate at the application, database and operating system level. — Where password parameters can not be implemented in line with minimum requirements, this should be risk assessed on a periodic basis and formally approved by the business and IT (e.g. IT security function). 	<p style="text-align: center;">Grade two</p> <p>Original response: Agreed. Digital and Technology will lead on the implementation of this action, in conjunction with system owners to ensure consistency across all systems.</p> <p>Implementation date: 31 August 2018</p> <p>Responsible officer: Incident & Problem Co-ordinator, in conjunction with System Owners</p> <p>Status update 2018-19: In progress.</p> <p>The minimum password length for the Orbis Northgate NDR application was updated to meet the ACC Password Standard .</p> <p>The Infosmart application uses Single Sign On, and therefore does not meet the enhanced requirements for administrator accounts, and we have not been provided with evidence of risk assessment or approval of this by ACC.</p> <p>We were not provided with evidence to suggest that the AIRS system administrator password has been changed since last year's audit.</p> <p>Status update 2019-20: complete</p> <p>A password standard was established as part of the ICT Access Control Policy which includes use of more complex passwords for administrator and privileged accounts.</p> <p>It is considered that the actions taken meet the original recommendation were possible and this recommendation is closed as complete.</p>

Appendix four

Prior year recommendations (continued) 2016-17

Finding(s) and risk(s)	Recommendation	Agreed management actions / audit update 2019-20
1. Complex accounting treatments <i>Audit dimensions: financial management</i>		Grade two
<p>Accounting for the bond issuance is complex and involves the calculation of an effective interest rate based on future forecast cashflows. Transactions for the bond were not included in the draft accounts, and were not agreed until late in the process.</p> <p>The Council has a number of ongoing projects which will have similar complex accounting treatments. There is a potential risk that accounts may contain significant errors or be delayed if complex accounting treatments are not agreed early or adequately documented.</p>	<p>For future complex financial transactions we recommend that management considers the accounting implications prior to the transaction taking place, and provide an accounting paper before the year end, to ensure these transactions can be agreed and incorporated into the draft financial statements.</p> <p>Status update 2017-18: In progress.</p> <p>While documentation was enhanced in respect of some areas, including bond accounting and preparation of a technical analysis in respect of lease classification of Marischal Square, there is scope for further improvement.</p>	<p>Responsible officer: Senior Accountant.</p> <p>Status update 2018-19: In progress.</p> <p>There is evidence of review of complex areas of accounting, generally without exceptions being identified. However, a material misstatement was identified during the audit in respect of accounting for Lochside Academy. It is recommended that for material complex arrangements, an accounting paper is prepared by Finance and is subject to senior officer review.</p> <p>2019-20 Update:</p> <p>The review of the work around bringing the TECA site from Assets under Construction into operational and investment properties provided further evidence that the accounting paper and senior officer review had not taken place, and so the recommendation still stands.</p> <p>Status update 2020-21 (in progress):</p> <p>Management continued to develop their approach to the recommendation and this year considered the effect of the Covid Grants and the implications for the 2020/21 Annual Accounts.</p> <p>In other aspects there remains scope for greater consideration of complex accounting areas in advance of the audit.</p>

Group financial statements



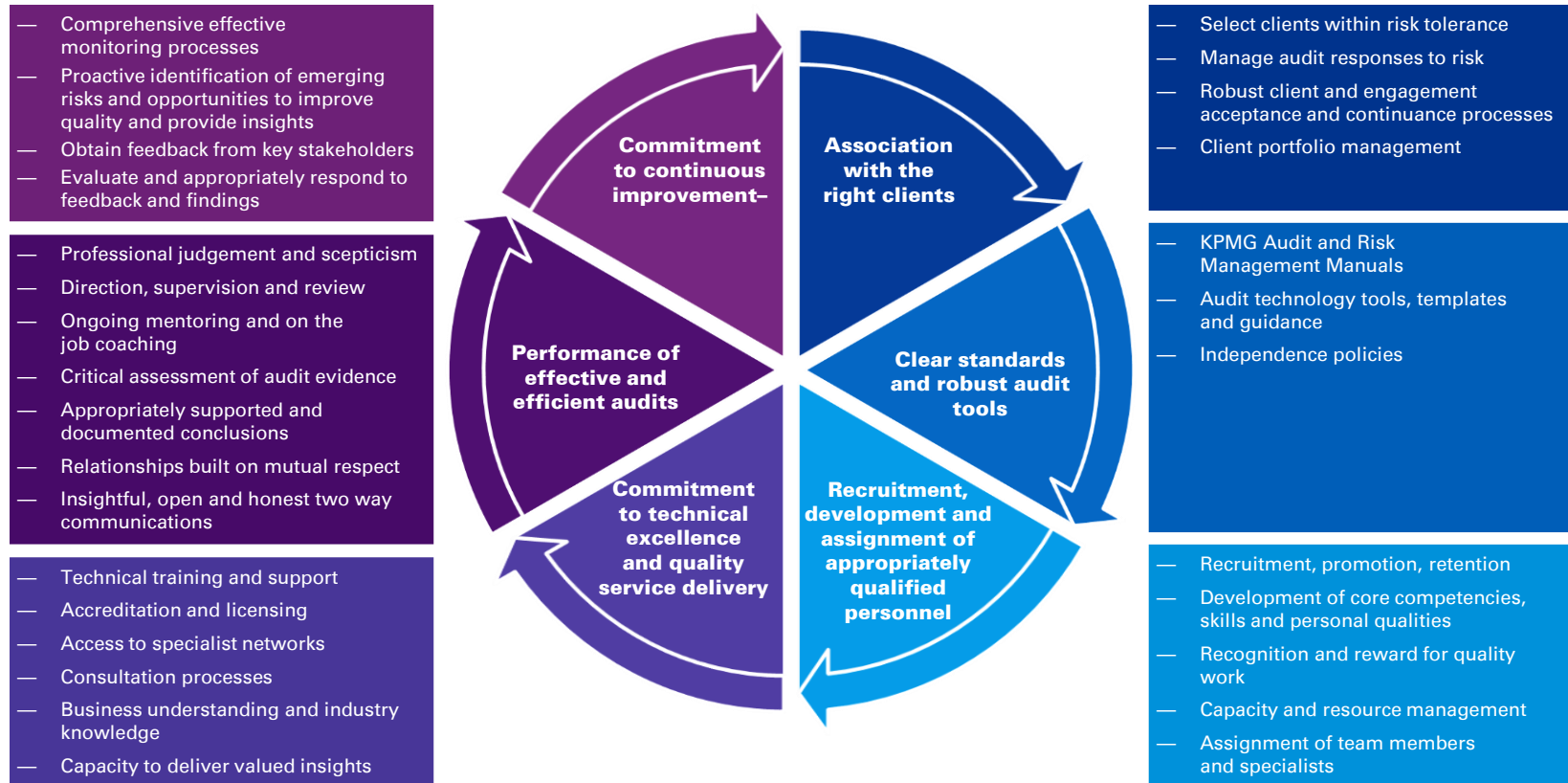
Appointed auditor's responsibilities

AREA	APPOINTED AUDITOR'S RESPONSIBILITIES	HOW WE HAVE MET OUR RESPONSIBILITIES
Statutory duties	Undertake statutory duties, and comply with professional engagement and ethical standards.	Appendix two outlines our approach to independence.
Financial statements and related reports	<p>Provide an opinion on audited bodies' financial statements and, where appropriate, the regularity of transactions.</p> <p>Review and report on, as appropriate, other information such as annual governance statements, management commentaries, remuneration reports, grant claims and whole of government returns.</p>	<p>Page five summarises the opinions we currently expect to issue.</p> <p>Pages 18 and 19 report on the other information contained in the financial statements, covering the annual governance statement, management commentary and remuneration report.</p> <p>We have not yet issued opinions in respect of grant claims and whole of government accounts.</p>
Financial statements and related reports	Notify the Auditor General or Controller of Audit when circumstances indicate that a statutory report may be required.	Reviewed and concluded on the effectiveness and appropriateness of arrangements and systems of internal control, including risk management, internal audit, financial, operational and compliance controls.
Corporate governance	Participate in arrangements to cooperate and coordinate with other scrutiny bodies.	Page 35 includes arrangements to cooperate and coordinate with other scrutiny bodies.
Wider audit dimensions	<p>Demonstrate compliance with the wider public audit scope by reviewing and providing judgements and conclusions on the audited bodies':</p> <ul style="list-style-type: none"> - Effectiveness of performance management arrangements in driving economy, efficiency and effectiveness in the use of public money and assets; - Suitability and effectiveness of corporate governance arrangements; - Financial position and arrangements for securing financial sustainability; - Effectiveness of arrangements to achieve best value; and - Suitability of arrangements for preparing and publishing statutory performance information 	We set out our conclusions on wider scope and best value in from page 22 onwards.

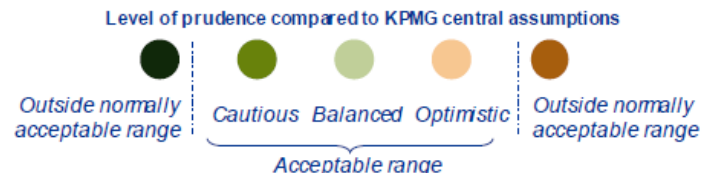
KPMG's Audit quality framework

Audit quality is at the core of everything we do at KPMG and we believe that it is not just about reaching the right opinion, but how we reach that opinion.

To ensure that every partner and employee concentrates on the fundamental skills and behaviours required to deliver an appropriate and independent opinion, we have developed our global Audit Quality Framework



Pension assumption benchmarking



Overall assessment of assumptions for IAS 19 for audit consideration							
The overall assumptions adopted by the Employer are considered to be balanced relative to our central rates and within our normally acceptable range overall.							 Balanced
Underlying assessment of individual assumptions	Methodology	Consistent methodology to prior year?	Compliant methodology with IAS 19?	Employer	KPMG central	Assessment vs KPMG central	Significant assumptions
Discount rate	AA yield curve	✓	✓	2.10%	1.98%		✓
CPI inflation	Deduction to inflation curve		✓	2.70%	2.83%		✓
Salary increases	Employer best estimate	✓	✓	CPI plus 1.5%	In line with long-term remuneration policy		✓
Pension increases	In line with CPI + 0.1%	✓	✓	2.80%	2.71%		
Mortality	Base tables	✓	align="center">✓	Non-Pens: 121%/101% (M/F) Pens: 114%/101% (M/F) of the SAPS Series 3 base tables (with middle tables for females)	In line with best-estimate Fund experience		align="center">✓
	Future improvements	In line with most recent Fund valuation			CMI 2019 projections model, 1.75% long-term trend rate, smoothing factor of 7.5 and default initial addition parameter	CMI 2020 projections model, 1.25% long-term trend rate and default smoothing and Company-specified initial addition parameters	
Other demographics	In line with most recent Fund valuation	✓	✓	50% of members commute maximum tax-free cash and 50% commute 3/80ths cash sum	In line with Fund experience		



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