

NOTIFICATION OF IMPORTANT CHANGES RELATING TO YOUR HOUSING APPLICATION.

The Housing and Environment Committee of 14 May 2013 agreed the following amendments to the policy which will come into force from 1 July 2013 : -

- Housing applicants will only be allowed to refuse one offer of accommodation before their application is deferred (put on hold) for a period of 12 months, during which time they will not receive any further offers of accommodation.
- Applicants assessed as Statutory Homeless will be entitled to one offer of accommodation under their Statutory Homeless priority.

In light of these changes please ensure that your housing application is up to date and that the areas and house types that you have selected are those that you wish to be housed in.

If you refuse an offer of accommodation after 1 July 2013, your housing application will be deferred (put on hold) for 12 months and you will not be considered for any other offers of accommodation during that time. When the deferment period expires your application will be made "live" and you will be considered for offers again.

If you have any queries regarding these changes, please contact any of the following offices:-

- Accommodation and Advice Service, Customer Service Centre, Marischal College, Broad Street, Aberdeen. Telephone 01224 523151
- Tillydrone Area Housing Office, Formartine Road, Aberdeen. Telephone 01224 489500
- Mastrick Customer Access Point, Spey Road, Aberdeen Telephone 01224 788503
- Marischal Area Housing Office, Customer Service Centre, Marischal College, Broad Street, Aberdeen. Telephone 01224 522803
- Woodside Fountain Centre, Marquis Road, Aberdeen. Telephone 01224 524940
- Homelessness Unit, Customer Service Centre, Marischal College, Broad Street, Aberdeen. Telephone 01224 522210