


# Noise Problem?

**ADVICE ON NOISE  
NUISANCE IN ABERDEEN**



**Call 03000 200  
292 for more  
information**

## Team Contact details:

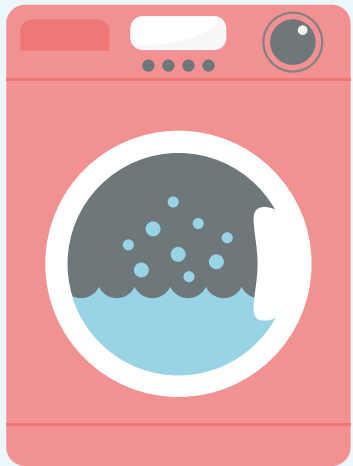
Environmental Health and Trading Standards  
Aberdeen City Council  
Tel: 03000 200 292  
Email: [poll@aberdeencity.gov.uk](mailto:poll@aberdeencity.gov.uk)



## What is a 'noise problem'?

A noise problem is one which could:

- Prevent you being able to sleep at night.
- Lead to a significant reduction in quality of life, due to noise or vibration, even during the day.
- Lead to undue disturbance by others affecting your home or your place of work. This could be from music, alarms, machinery, acts of unreasonable behaviour resulting in unacceptable amounts of noise being produced etc.
- Be due to a deficiency in the sound insulation within the property.



## What can you do if you feel you have a noise problem?

- Consider approaching those responsible for the noise to make them aware of the problem. They may not even realise they are disturbing you.
- If this doesn't work or if you feel you cannot speak to the noise maker then please contact Protective Services on 03000 200 292 or email [poll@aberdeencity.gov.uk](mailto:poll@aberdeencity.gov.uk)

## Types of noise that the Environmental Health team deal with include:

- Noise from commercial premises e.g. *Pubs and Clubs*
- Construction sites
- Car/fire/intruder alarms
- Barking dogs

If you have a problem with domestic noise (e.g. music, DIY, washing machines, etc.) you can contact the Antisocial Behaviour Investigation Team (ASBIT) on 0800 0510 434 or email [ASBIT@aberdeencity.gov.uk](mailto:ASBIT@aberdeencity.gov.uk). This team operate a 7 day response service between the hours of 9am to 4am the following morning.

## Environmental Noise – Noise Management Areas

The European Noise Directive requires Member States to bring about measures intended to avoid, prevent, or reduce on a prioritised basis the harmful effects, including annoyance, due to exposure to environmental noise. To manage environmental noise in Aberdeen City:

- Noise exposure levels from major roads, rail and the airport have been mapped.
- A Noise Action Plan setting out noise management objectives for Aberdeen City has been published.

Further information can be found at [www.scottishnoisemapping.org](http://www.scottishnoisemapping.org)

